fring

your friends, mobile

Installation and User Guide

fring version 2.0.0.4

For iPhone / iPod touch 2.x/3.x.x

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Introduction

About fring

fring™ is a mobile internet service & community that enables you to access & interact with your social networks on-the-go, including make free calls, live chat and seeing your contacts online presence with all your fring, Skype®, MSN® Messenger, Google Talk™, ICQ, SIP, Twitter, Yahoo!™ and AIM®* friends using your handset's internet connection rather than costly cellular airtime minutes.

Once you've installed fring, fring's main screen displays your contacts and their presence status (e.g. online, offline). This list shows the names of your fringster- friends, your Skype/Google-Talk/MSN/ICQ/Yahoo/AIM contacts.
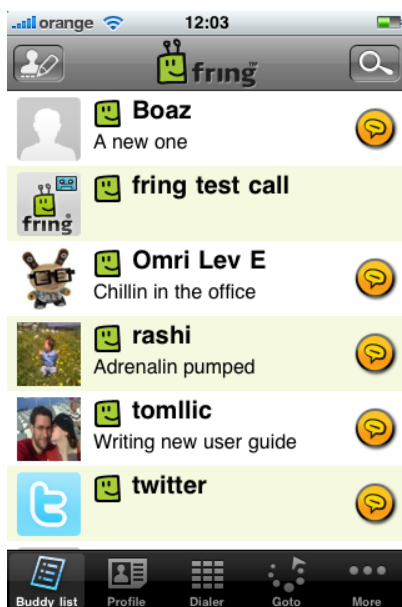
Figure 1 – buddy list

From the main Buddy list you can navigate between your contacts, find their **presence** status and initiate a **communication session** with them. You may initiate a **voice call**, start a **chat session** and move between all open sessions using the **'Goto'** tab. You can also make **SkypeOut/SIP calls** directly from your fring Buddy list.

To sum it up, you'll not only make your iPhone **more useful**, you can also **save money**.

This guide will help you get started.

System Requirements

In order to use our version, you will need:

- iPhone 3GS, iPhone 3G, original iPhone or iPod touch with the 2.0 firmware (or above)

- Internet connection (Not a WAP connection) on your iPhone.

- Download fring on the App Store.

Notes:
1. To initiate a call to a landline (or non-fring user) using fring, make sure to purchase SkypeOut/SIP credits.
2. Currently it is not possible to make VoIP calls over 3G/GPRS networks.
3. In order to make voice calls using the iPod touch you will need the latest iPod touch (the one with the volume control on the side) and a headset or an Apple certified microphone.

Registering to fring

A short registration process is required before you can begin to use fring.

The stages of this process are:

> ➢ Login details Selection
> ➢ Service Definition

Login Procedure

Once the installation is complete, an **Installation Complete** message appears briefly. You are now ready to select your fring nickname and password.
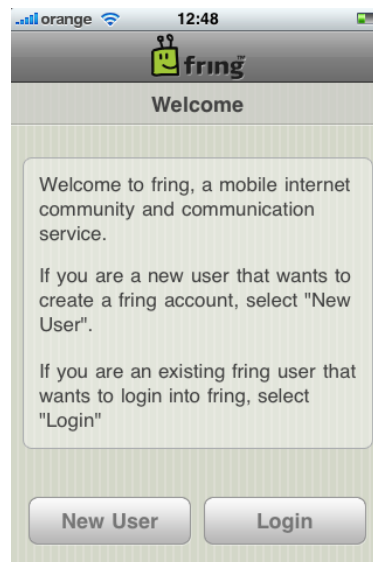

Figure 2 - Registration Screen

If you have already registered with fring, choose '**Login**' and enter your existing credentials to log in.

If this is your first use of fring, please choose '**New User**' and follow the instructions on the following screen:
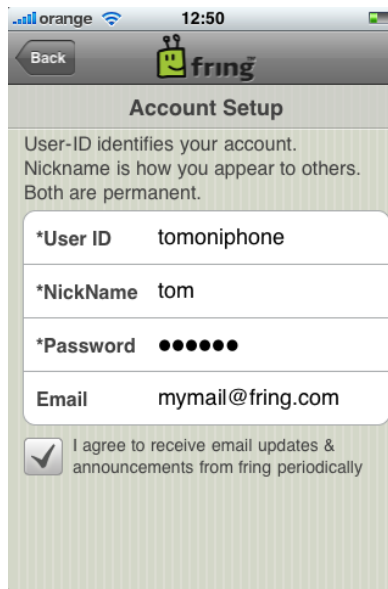

Figure 3 – Account setup

The registration screen allows you to select your nickname and the password you will use to access your fring account. Email address is required for password retrieval purpose.
Note: Passwords must be at least 4 characters long.

Press **Go** to move to the next screen. The next screen allows you to add your VoIP (e.g., Skype/MSN/ICQ etc) accounts details.

Subscribing to your Add-ons – (optional)

Once you have chosen your fring nickname and password, provide the details of your Add-ons (e.g., Skype, MSN Messenger, Gtalk, ICQ etc) so that you can begin making and receiving VoIP calls.

Note: You can subscribe to one or more Add-ons (e.g., Skype) to which you are registered. **Make sure to have your username and password for each**.

If you do not already have an Add-on account, register on the Web before you begin to add networks. You can subscribe to Add-ons at any time. To subscribe to an Add-on now, follow the instructions below.
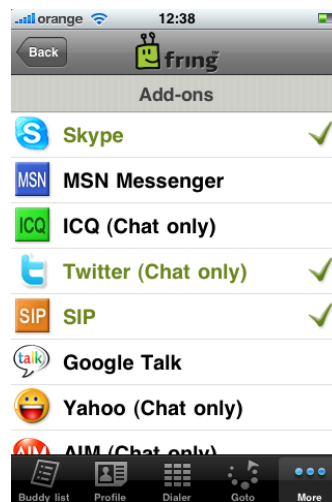

Figure 4 –Add-ons menu

➢ **To login to an Add-on:**

1. Click on '**More**', select **'Add-ons'** and choose the service from the list, The following screen appears:
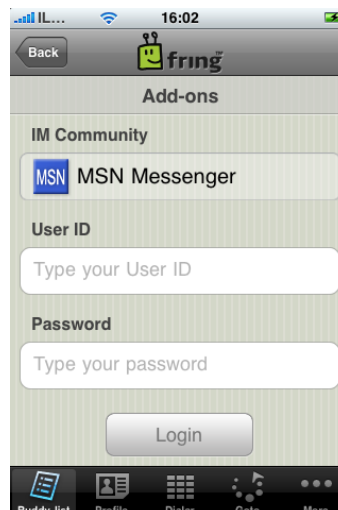

Figure 5 – Subscribe to an Add-on

2. In the **User ID** field, type the username of the Add-on you have selected (e.g., your MSN username).

3. In the **Password** field, type the password of the Add-on you have selected (e.g., your MSN password).

4. Press **Login**.

   The Add-on selection screen appears and you can see a green "V" sign which states the subscription was successful.

   If you are interested in subscribing to an additional Add-on, repeat steps 1 to 4 in this section.

   If you have completed selecting your Add-ons, navigate back to the buddy list.

5. Once the sign-in is complete, the Buddy list of your fring contacts, selected Add-on(s) contacts and the handset's contact list appears.

   Note: If you have added more than one Add-on, the Buddy list will display contacts from all Add-ons in a single list.
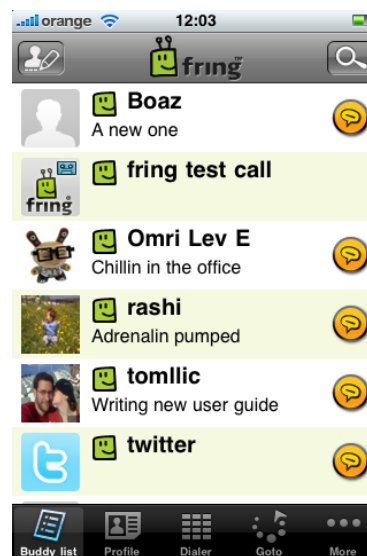
Figure 6 – Buddy list

You have successfully completed the registration. You are now ready to make your first call.

Adding a SIP Service – (optional)

If you have an account with a SIP provider, you can also use it on fring.

➢ **To add a SIP service:**

Figure 7 - Service Selection

1. Click on '**More**' and choose '**SIP**' from the list, The following screen appears:

Figure 8 – Select SIP Service

2. Choose your SIP provider from the list. If your SIP provider is not listed, choose **Other**.

3. Enter your SIP user id and password and press **Login**.

   You are logged into your SIP Service and should now be able to make outgoing calls through your SIP provider.

Using Twitter

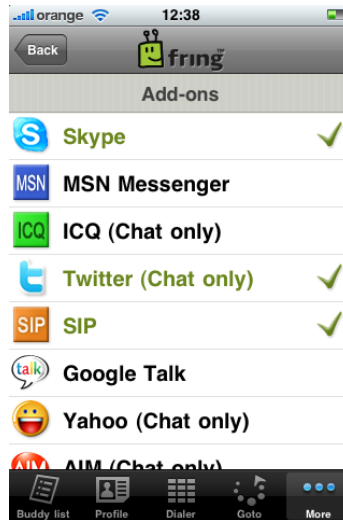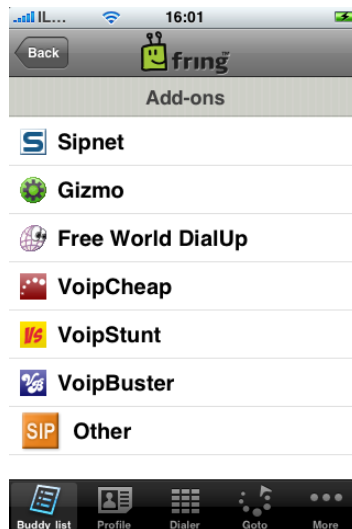If you have already opened a Twitter account (see **www.twitter.com**), you can use it with fring.

Adding Twitter to fring

You can add Twitter to fring in the same way that you add other Add-ons.

➢ **To add Twitter or to sign-in as a different user:**

1. Press **More → Add-ons** and choose **Twitter**
2. Enter your Username and Password and press **Login**.

You are signed into Twitter and Twitter appears as a contact in your fring contacts.

Using Twitter with fring

Once you have signed into Twitter, you can send Tweets directly from your fring Buddy list.

➢ **To send a Tweet:**

1. Locate the Twitter contact in your fring Buddy list
2. Choose **Chat**.
3. Type your Twitter message and press the **Blue envelope** icon.

   Your message is sent.

Making your first fring call

Once you have completed the installation and registration processes described above, you're ready to make your first call. To know that everything is working correctly, you may choose to call the **fring test call**.

The fring test call is a test center that lets you record a message and plays it back to you. If you successfully record and hear the message that you have recorded, you're ready to go!

➢ **To call the fring test call:**

1. From your buddy list choose the **fring test call** contact and press the **Call** button on the second screen.

   The call connects to the test center.

2. Listen to the message and follow the instructions.

   Your test is complete!

Figure 9 – fring test call
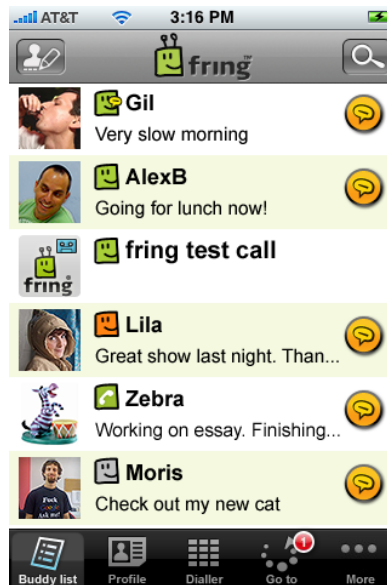
Using fring

Getting Started

Figure 10 – Buddy list

Statuses

The following statuses are displayed in the Buddy list:

	On a call
	Unread chat event
	Available / Online
	Busy
	Offline

Searching your buddy list

You can browse your buddy list to find contacts quickly.

➢ **To find a contact:**

1. Choose the **Magnifying glass** icon on the top right corner of the buddy list.
2. Start typing the name of your contact.

The list is filtered according to the characters you have typed.

Making a call from fring

In fring you have three call options:

- Calling your Add-on's contacts from the Buddy list.
- Calling your phone contacts from the Buddy list.
- Calling phone numbers by using the Dialer.

➢ **To call an Add-on contact:**

1. Open the fring Buddy list, choose an Add-on contact you wish to call and press **Call**.
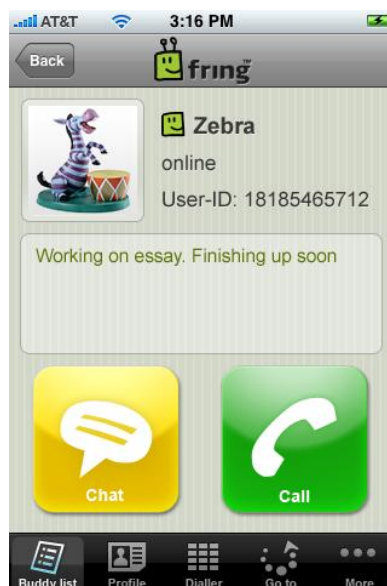
Figure 11 – Initiate call

2. On your screen you can see the call screen. To end the call press **End call.**

Figure 12 – Call screen

> ➤ **To call a phone contact:**

1. Open the fring Buddy list and choose a phone contact you wish to call.
2. The next screen will give you the call options (Cellular/Skype out/SIP). Choose the method you would like to use and make the call.
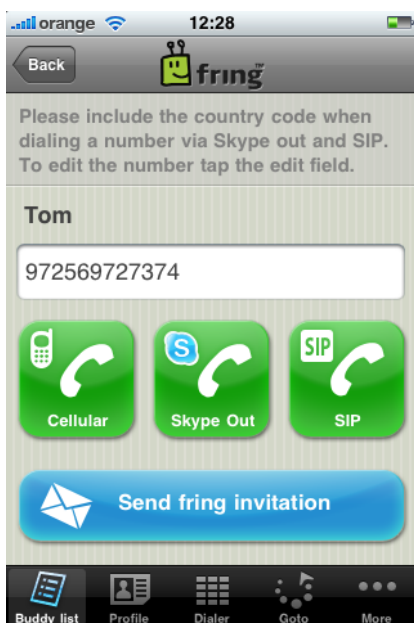
Figure 13 - Call Options Menu

3. On your screen you can see the call screen. To end the call press **End call.**

➢ **To call by using the dialer:**

1. Choose the dialer tab from the **Tab Bar.**

Figure 14 - Dialer

2. Click the **flag** icon and select the country you would like to call.

Figure 15 – Choosing country

3. Dial the number and choose the method you would like to use to make the call.
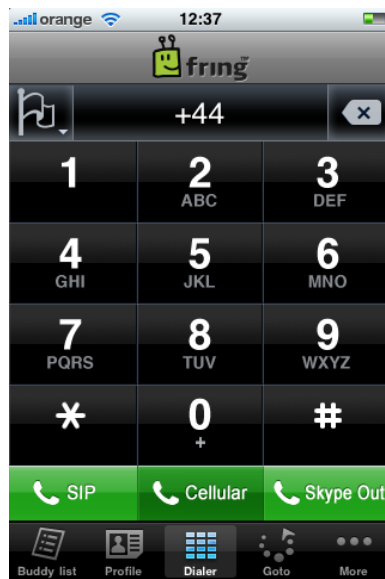4. On your screen you can see the call screen. To end the call press **End call.**

To make a SkypeOut call from fring, you must have sufficient SkypeOut credits. SkypeOut credits cannot be purchased from fring, only directly from **www.skype.com**.

To make a SIP call from fring, you must have a SIP account with enough credits to complete the call. SIP credits cannot be purchased from fring, only directly from your SIP provider.

Cellular call is a regular call, exactly as if you would make it directly from the iPhone without running fring. These calls use your normal provider rate as fring only acts as a platform to initiate these calls.

Note: Cellular calls are not available on the iPod touch version.

Receiving a fring call

fring allows you to both make and receive calls using voice-over-IP (VoIP) technology.

➢ **To receive a fring call**

A call screen appears with the nickname of the caller. Press **Accept**.

Figure 16 – Incoming Call

Loudspeaker

fring allows you to use your iPhone's speaker.

➢ **To activate / deactivate the speaker:**

While in the call screen, use the **Speaker** icon on the top right corner.

Chatting

fring lets you chat with your contacts using instant messaging. You can chat with one or more of your contacts simultaneously.
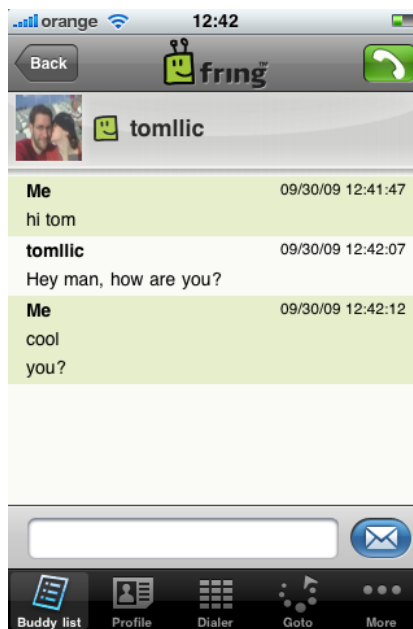
Figure 17 – Chat screen

Chatting with a contact

➢ **To initiate a chat:**

1. From your Buddy list, select the contact you want to chat with and press **Chat**.

2. In the text entry area, write your message and press the **Blue envelope** icon.

Navigating between chats

If you choose to have two or more chats simultaneously, each will have a separate tab. Navigate between the chats by going to the '**GoTo**' tab.

Viewing offline chat messages

Chat messages can be received even when you are offline. If you have received a message, it will appear as a '**GoTo**' tab when you open fring.
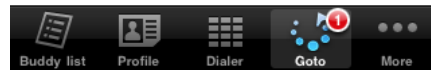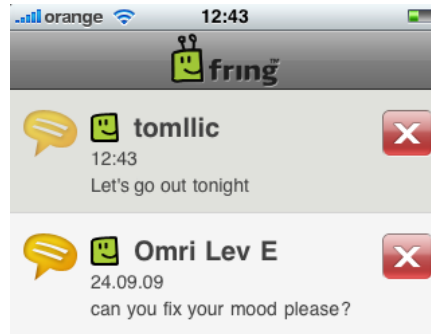
Figure 18 – GoTo tab

Ending a chat

➢ **To end a chat:**

Press the **Back** button on the chat screen or go to the **GoTo** tab and press the **Delete icon.**

Profile

In fring you can edit and manage your profile.
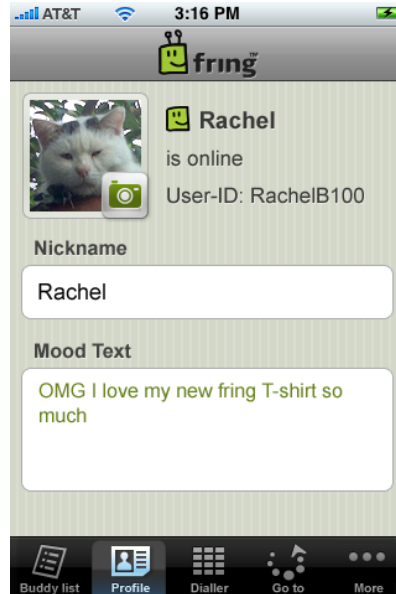
Figure 19 – GoTo tab

➢ **To access your profile in fring:**

   Select the **'Profile'** tab.

➢ **To edit your profile:**

   1. Choose the **'Camera'** icon to edit your profile picture.
   2. Choose the **'Nickname'** and **'Mood Text'** fields to edit them.

Adding or subscribing to an Add-on

You can subscribe to new Add-ons or sign-in as a different user at any time.

➢ **To subscribe to a new Add-on or to sign-in as a different user:**

1. From the Tab bar choose **More**.

   The following menu opens:
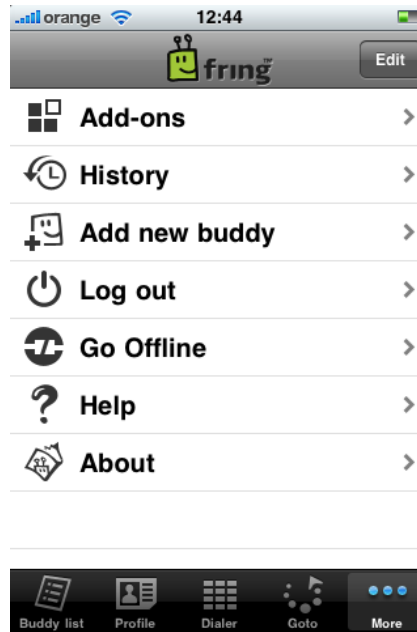
Figure 20 - More tab

2. Choose **Add-ons**

   A screen opens displaying the available Add-ons.

3. Follow the process defined in the "Subscribing to your Add-ons – (optional)" section in this guide.

History

The history menu keeps a record of every incoming or outgoing voice event in fring.

Figure 21 - History

The icons on the left side represent the following events:

Outgoing call   (blue up arrow)
Missed call   (red down arrow)
Incoming call   (green down arrow)

Note: If you have chosen to display your phone contacts in fring, voice events from your phone also appear in the history menu.

To view the details of each event, press the green icon on the right.

Figure 22 - Event Details

To clear the entire list of history records press **Clear** and select **Clear History**.

Adding a new fring contact

You can search for a fring contact by his fring user ID or by browsing your phone book.

➢ **To search for a fring contact in the fring network:**

1. From the Tabs bar choose **More**.
2. Choose the **Add new buddy** option.
3. You can now choose whether you'd like to search by fring user ID or through your internal address book.
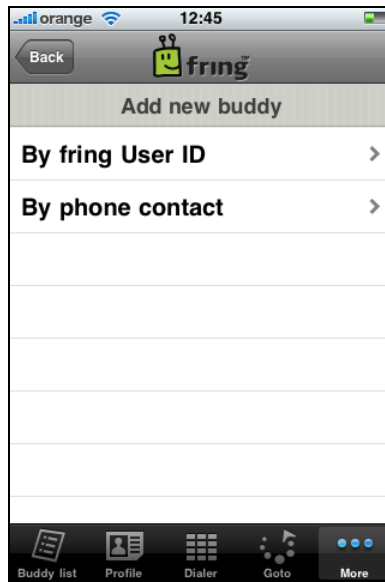
Figure 23 – Add new buddy

Type in the **fring User ID** of the buddy you'd like to add and select **Add**, or select a contact from your phone book.

Logging out of your fring account

In fring you can log out of your account.

➢ **To log out of your fring account:**

1. From the Tabs bar choose **More**.
2. Choose the **Log out** option.
3. Read the message and select **Log out**.

You have logged out of your fring account. To login as a **new** or as an **existing** fring user, please follow the instructions described in the "Login procedure" part of this guide.

Using fring with Push Notifications

Using the new Push Notification capability, you can now be notified when you receive a call or a chat when fring is not running.

Note: Push Notifications available only on firmware version 3.x.x or newer.

Once you register to fring and run it for the first time, you will see this message on your screen:
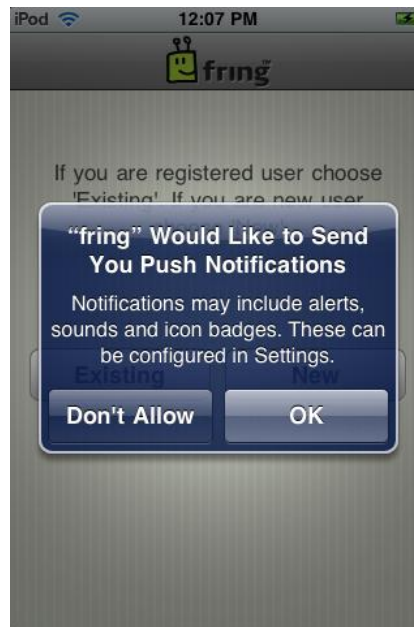
Figure 24 – Push alart

Choose **OK** and your contacts will see you online when you exit fring and will be able to send you chat messages and call you.
Choosing **Don't Allow** will dismiss this window and you will not get notifications.

Note: Once you exit fring, your contacts will see you **online** and you'll be available for the next 4 hours.

When a contact will send you a chat message or try to call you, you'll receive these notifications:

Figure 25 – Missed chat notification

Figure 26 – Missed call notification

If you choose **Answer**, fring will launch and you'll see these windows accordingly:
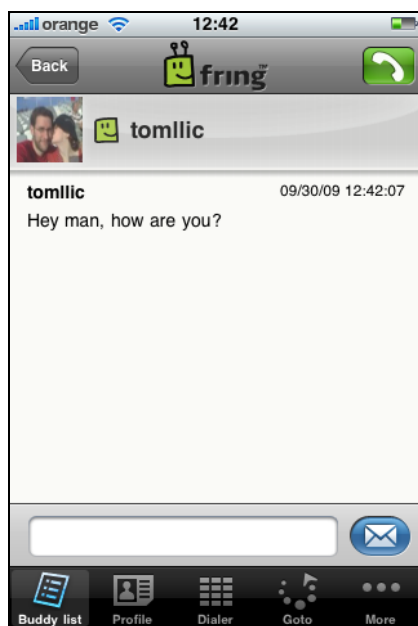
Figure 27 – Missed chat
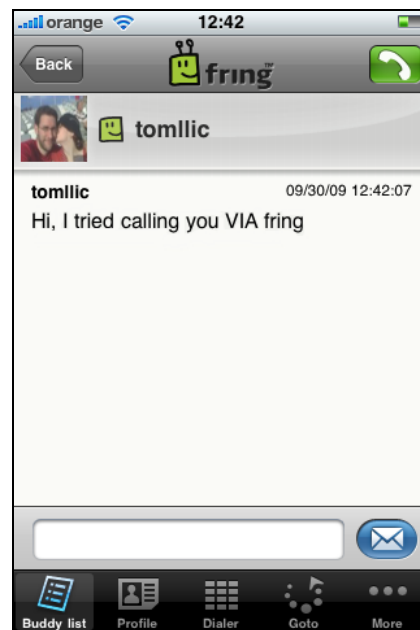
Figure 28 – Missed call

Note: if you choose **Close**, you will not be available any longer and your contacts will see you **offline** until the next time you launch fring.

Temporarily disabling Push Notifications

If, for some reason, you don't want that your contacts will see you online when fring is not running, you can temporarily disable Push Notifications.

➢ **To temporarily disable Push Notifications:**

1. Press **More → Go Offline:**
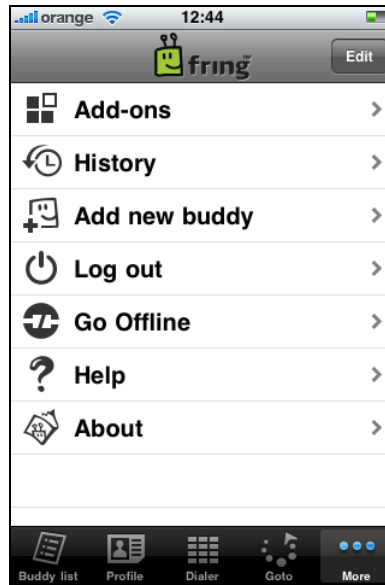
Figure 29 – More tab

2. Press **Offline:**
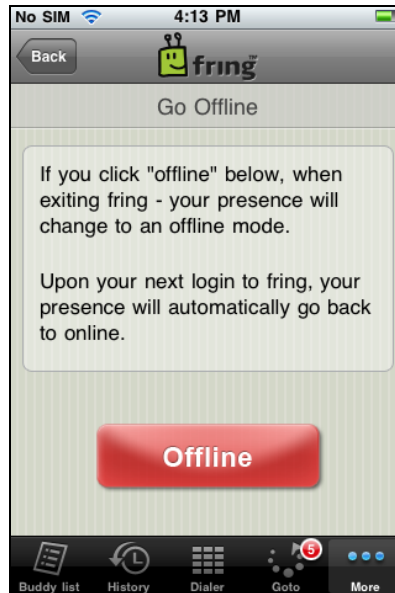
Figure 30 – More Menu

When you'll exit fring, you will not appear to your contacts as **Online.** The next time you'll run and exit fring, you are once again available and appear **Online** to your contacts.

Managing Push Notifications

You can manage fring's Push Notifications at any time by going to the settings menu of your device:

Figure 31 – Settings Menu
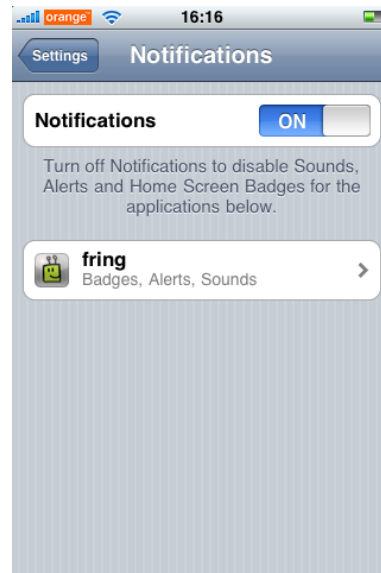
Figure 32 – Notifications Options

➢ **To manage fring's Push Notification:**

1. Choose **fring**:
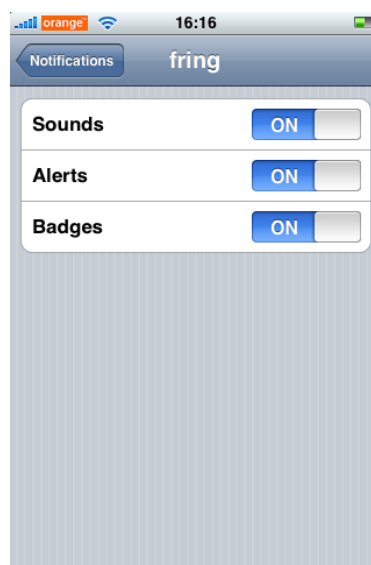
Figure 33 – More Menu

Sounds	**Disable/Enable** notification's sound.
Alerts	**Disable/Enable** notification pop up.
Badges	**Disable/Enable** red badges on fring's icon in the spring board.

fring's settings

There are several settings which can be altered in fring.

> **To access fring settings:**

1. On your Spring Board, select **Settings.**
2. From the list of applications choose **fring.**

Figures 34-36 – fring settings

Privacy settings

1. **Twitter notifications** – Choose if you would like to get alerts for incoming tweets using the push feature.

2. **fring mood message** – Once you're logged in with your Skype/MSN/Google talk on fring your mood message will be changed so your friends will know that you're on fring. You can disable this feature here.

3. **fring signature** – fring adds periodic signature to your Skype/MSN/Google talk messages to let your friends know that you're using your mobile on fring and therefore typing slowly. If you disable this here the signature will not appear.

Hiding or showing offline contacts and phone contacts

You can also choose if you'd like your offline and phone contacts to appear on your fring Buddy list.

➢ **To select whether phone contacts are displayed in your fring Buddy list or not:**

1. If **Show GSM buddies** is set to Off, your phone contacts are currently hidden. To show them, choose **On**.

➢ **To select whether offline contacts are displayed in your fring Buddy list or not:**

1. If **Show offline buddies** is set to Off, your offline buddies are currently hidden. To show them, choose **On**.

Frequently Asked Questions

Downloading & Installing fring

How do I download fring to my iPhone?

The iPhone version of fring can be downloaded on the App Store.

Is fring free?

Yes. fring's service is free. Your cost for using fring is the standard data tariff for air time it takes to download and use fring.

When using fring over 3G data networks, please be aware that you will be subject to the data usage costs that your service provider charges. If you are using an unlimited 3G data plan you can use fring as much as you like for free. Using **fring over WiFi** benefits you with superior voice quality - completely free of charge

As a guideline for calculating your data charges when using fring, assume that fring requires 1MB of data per 15 minutes of talk time.

Currently it is not possible to make VoIP calls over 3G/GPRS networks.

Registering to fring

How do I register?

See the **Registering to fring** section in this guide.

Can I use more than one user-id on my handset?

No, each handset is limited to a single user-id.

Can I add more than one Skype account to my fring account?

No, each fring account is limited to a single Skype account.

I bought a new handset; can I use the same user-id and password?

Yes. Download the application again and install it on your new handset. Enter the same fring nickname and password you used with the old handset.
Please note that it is not recommended to use the same fring account on more than one handset at a time.

General

Can I add contacts from other messaging services like Jabber?

Not at this time. This option will be available in a future version.

How do I search for other contacts?

You can search through your Buddy list to find contacts quickly.

➢ **To search your Buddy list:**

Click the magnifying glass at the top right corner of your fring buddy list, start typing the name of your contact.

The list is filtered according to the characters you have typed.

How do I add new contacts to my fring list?

See the **Adding a new fring contact** section in this guide.

Does fring have any effect on my handset's battery?
Unfortunately, yes. fring uses wireless data on your mobile phone and therefore tends to consume extra battery power. The actual usage depends on the length of the call and special requirements imposed by your specific network.

I forgot my password / User ID
Please go to http://www.fring.com/password

Does fring support the iPod Touch ?

fring currently supports both of the available iPod Touch devices (1st Gen and 2nd Gen). The 1st Gen iPod is only supported for chat messaging and the 2nd Gen is supported for both chat messaging and Voice calls (as long as you have a supported microphone)

Thank you for becoming a fringster

We welcome your comments and suggestions **and hope you enjoy fring!**