



## **Installation and User Guide**

**fring version 2.4.x.x**

**For Android devices**

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# Introduction

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## About fring

fring™ is a mobile internet service & community that enables you to access & interact with your social networks on-the-go, including make free calls, live chat and seeing your contacts online presence with all your fring, MSN® Messenger, Google Talk™, ICQ, SIP, Twitter, Yahoo!™ and AIM®\* friends using your handset's internet connection rather than costly cellular airtime minutes.

Once you've installed fring, fring's main screen displays your contacts and their presence status (e.g. online, offline). This list shows the names of your fringster- friends, your Google-Talk/MSN/ICQ/Yahoo/AIM contacts.

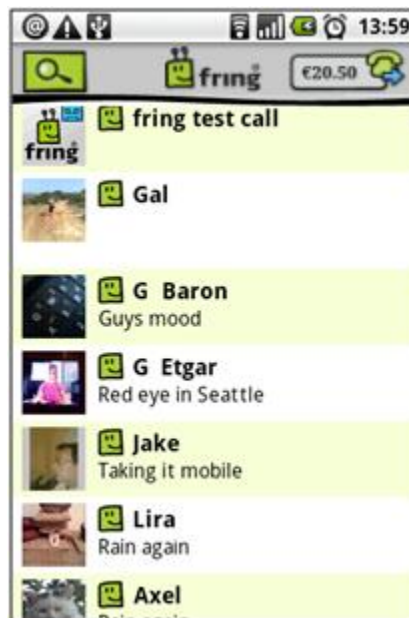


Figure 1 – Contact list

From the main Buddy list you can navigate between your contacts, find their **presence** status and initiate a **communication session** with them. You may initiate a **video call** or a **voice call**, start a **chat session** and move between all open sessions using the Switch' feature. You can also make **fringOut/SIP calls** directly from your fring Buddy list.

To sum it up, you'll not only make your handset **more useful**, you can also **save money**.

This guide will help you get started.

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## System Requirements

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In order to use our version, you will need:

- An Android device.
- Internet connection (Not a WAP connection) on your handset.
- Download fring from the Market or from our website  
<http://www.fring.com/Android> .

**Notes:**

To initiate a call to a landline (or non-fring user) using fring, make sure to purchase fringOut/SIP credits.

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## Registering to fring

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A short registration process is required before you can begin to use fring.

### Selecting your fring user-ID and password

Once the installation is complete, you are now ready to select your **fring user-ID** and **password**.

You're also required to fill your **full name** in order to help your friends identify you. It will display in your buddies' contact list.

**Note:** Passwords must be at least 4 characters long.



fring

Create account 1 of 2

fring! FREE video calls, calls & chats from your mobile.

\*Choose your fring User-ID

\*Choose your fring password

\*Full name (first + last names)

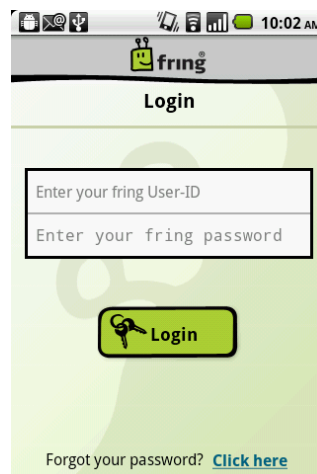
User-ID and Password must contain between 4-15 letters & numbers. User-ID must start with a letter.

Next >>

Already a user? Login →

Figure 2 - Registration Screen

If you have already registered with fring, choose **Login** and enter your existing credentials to log in (If you forgot your password you can use the password retrieval '**Click here**' link at the bottom of this page):



fring

Login

Enter your fring User-ID

Enter your fring password

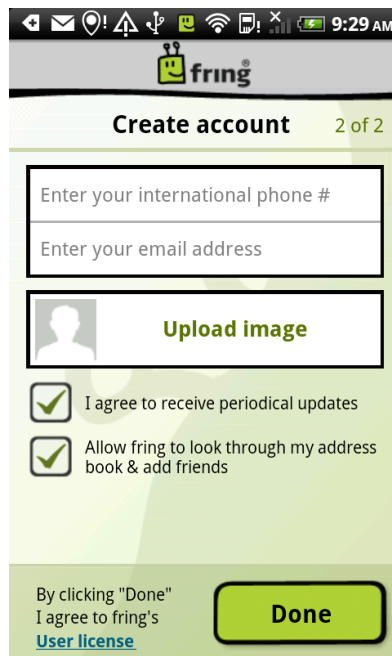
Login

Forgot your password? [Click here](#)

Figure 3 – Existing user login

If this is your first use of fring, please choose '**Next**'.

Follow the instructions on the following screen:



The screenshot shows the 'Create account' screen of the fring mobile app. At the top, the status bar shows the time as 9:29 AM. The app's logo is at the top left. The title 'Create account' is centered, with '2 of 2' to its right. Below the title are two input fields: 'Enter your international phone #' and 'Enter your email address'. Below these is a button labeled 'Upload image' with a placeholder icon. There are two checkboxes, both of which are checked: 'I agree to receive periodical updates' and 'Allow fring to look through my address book & add friends'. At the bottom, there is a 'Done' button and a link to 'User license'.

**Figure 4 – Account setup**

You can fill your phone number (international format) for your friends to be able to find you in the fring network.

Email address is required for password retrieval purpose, so it's recommended to fill it as well.

**Note:** If you haven't filled your **full name** in the previous screen, it will appear in this screen as a required field.

Finally, read the '**User License Agreement**' by clicking the '**User license**' link. By clicking '**Done**' you agree to the user license. This completes the registration, and you can start using fring.

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# Add-ons

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## Subscribing to your Add-ons – (optional)

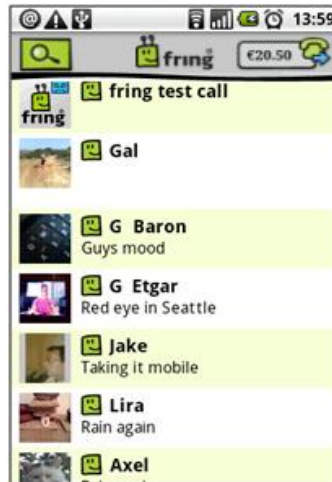


Figure 5 – fring

Once you have chosen your fring nickname and password, you can provide the details of your Add-ons (e.g. MSN Messenger, Gtalk, ICQ etc).

**Note:** You can subscribe to one or more Add-ons (e.g., Gtalk) to which you are registered. **Make sure to have your username and password for each.**

If you do not already have an Add-on account, register on the Web before you begin to add networks. You can subscribe to Add-ons at any time. To subscribe to an Add-on now, follow the instructions below.

➤ **To login to an Add-on:**

1. Click on the '**Menu**' button and choose '**Add-ons**', The following screen appears:

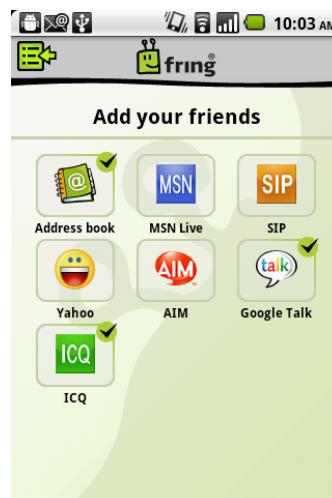
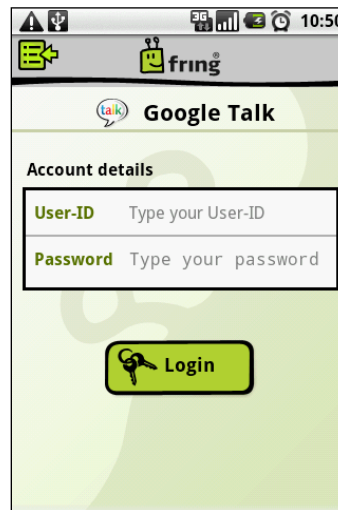


Figure 6 – Add-ons

2. Select the add-on to which you would like to subscribe:



**Figure 7 – Subscribe to an Add-on**

3. In the '**User-ID**' field, type the username of the Add-on you have selected (e.g., your Google Talk username).
4. In the **Password** field, type the password of the Add-on you have selected (e.g., your Google-Talk password).
5. Press **Login**.

The Add-on selection screen appears and you can see a green "V" sign which states the subscription was successful.

If you are interested in subscribing to an additional Add-on, repeat steps 2 to 5 in this section.

If you have completed selecting your Add-ons, navigate back to the Contact list.

6. Once the sign-in is complete, the Contact list of your fring contacts, selected Add-on(s) contacts and the handset's contact list appears.

**Note:** If you have added more than one Add-on, the Contact list will display contacts from all Add-ons in a single list.

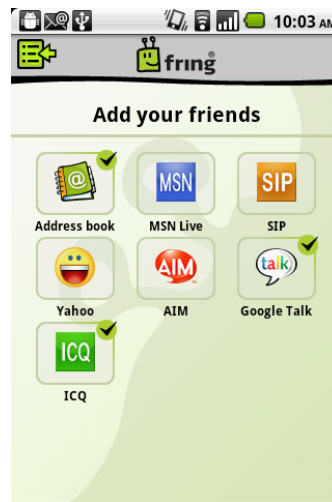
You have successfully completed the registration. You are now ready to make your first call.



## Unsubscribing Add-ons or subscribing as a different user

➤ **To unsubscribe from an Add-on:**

1. Click on the '**Menu**' button and choose '**Add-ons**', The following screen appears:



**Figure 8 – Add-ons**

2. Select the Add-on from which you would like to unsubscribe and select '**OK**':



**Figure 9 - Unsubscribe**

3. You are now unsubscribed from the add-on and can re-subscribe as a different user if you'd like.

## Adding a SIP Service – (optional)

If you have an account with a SIP provider, you can also use it on fring.

➤ **To add a SIP service:**

1. Click on the '**Menu**' button and choose '**Add-ons**'.
2. From the '**Add-ons**' screen choose '**SIP**'.



**Figure 10 – Subscribe to a SIP Service**

Enter your '**SIP**' user id, password and proxy address, and press '**Login**'.

You are logged into your SIP Service and should now be able to make outgoing calls through your SIP provider.

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## Making your first fring call

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Once you have completed the installation and registration processes described above, you're ready to make your first call. To know that everything is working correctly, you may choose to call the **fring test call**.

The '**fring test call**' is a test center that lets you record a message and plays it back to you. If you successfully record and hear the message that you have recorded, you're ready to go!

➤ **To call the fring test call:**

1. From your contact list choose the **fring test call** contact and select the **Green Call** button.



Figure 11 – fring test call

The call connects to the test center.

2. Listen to the message and follow the instructions.  
Your test is complete!

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# Using fring

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## Getting Started

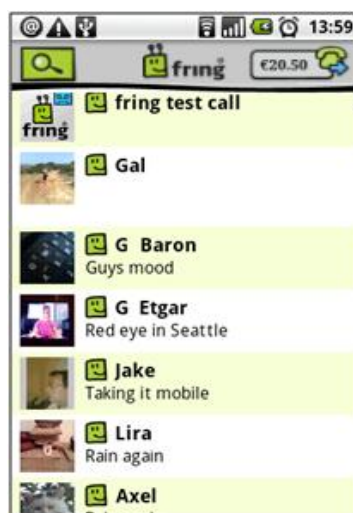


Figure 12 – Contact list

## Statuses

The following statuses are displayed in the Contact list:

	On a call
	Unread chat event
	Available / Online
	Busy
	N/A
	Offline

## Making a call from fring

In fring you have two call options:

- Calling your fring or Add-on's contacts from the Contact list.
- Calling your phone contacts from the Contact list.
- Calling phone numbers by using the Dialer.

### ➤ To call a fring or an Add-on contact:

1. Open the fring contact list; choose a contact you wish to call and press the **Green Call** button.

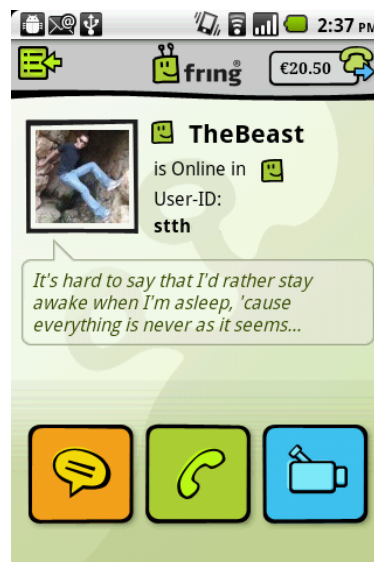


Figure 13 – Initiate call/chat

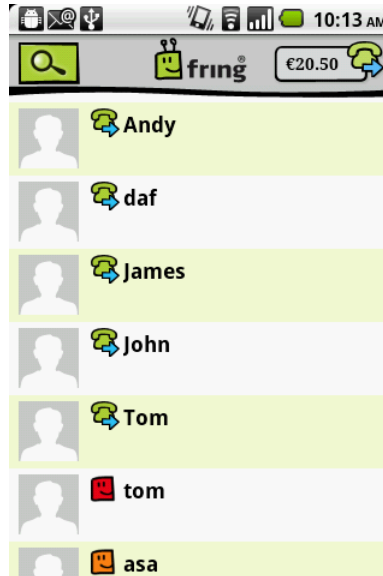
2. On your screen you can see the call screen. To end the call press **End call**.



Figure 14 – Call screen

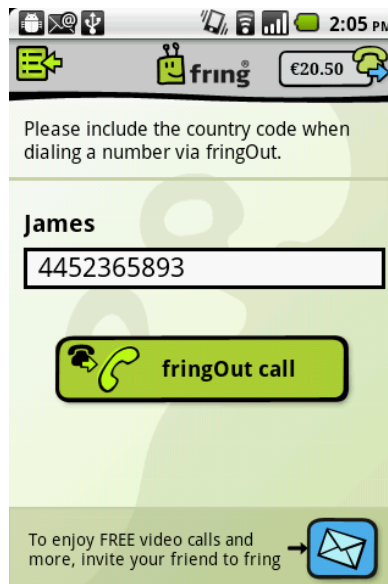
➤ **To call a phone contact:**

1. Open the fring contact list and choose a phone contact you wish to call.



**Figure 15 – Phone contacts**

2. To call the contact, click the **Main** field. The next screen will give you the call options. Choose **fringOut call**.

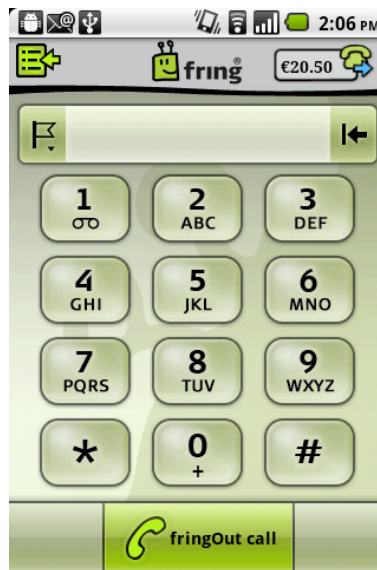


**Figure 16 - Call Menu**

3. On your screen you can see the call screen. To end the call press **End call**.

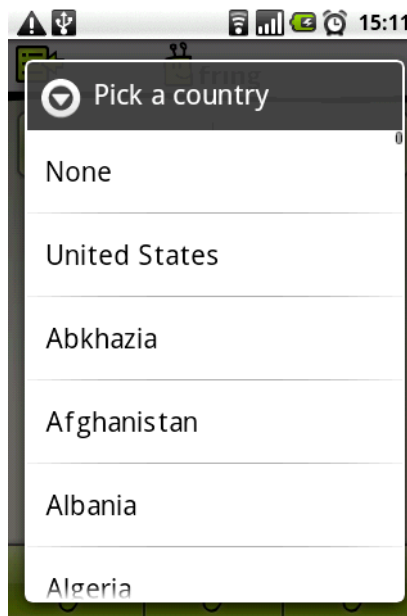
➤ **To call by using the dialer:**

1. On your contact list, press the '**Menu**' button and select the '**Dialer**':



**Figure 17 - Dialer**

2. Click the **flag** icon and select the country you would like to call.



**Figure 18 – Choosing country**

3. Dial the number and choose the method you would like to use to make the call.
4. On your screen you can see the call screen. To end the call press **End call**.

To make a call from fring to a none-fring contact, you must have sufficient fringOut credits. Please visit [this](#) section of the guide for more info.

To make a SIP call from fring, you must have a SIP account with enough credits to complete the call. SIP credits cannot be purchased from fring, only directly from your SIP provider.

## Receiving a fring call

fring allows you to both make and receive calls using voice-over-IP (VoIP) technology.

### ➤ To receive a fring call

A call screen appears with the nickname of the caller. Press **Accept**.

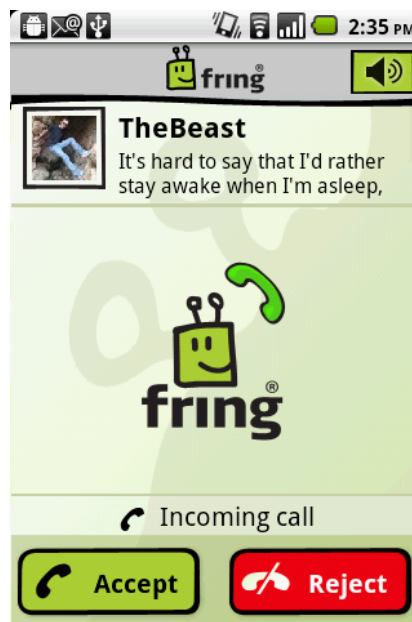


Figure 19 – Incoming Call



## Making a video call from fring

fring's DVQ™ (dynamic video quality) technology adjusts to your mobile operator's bandwidth to give you the best video quality possible and ensure clear audio. That means that rather than getting a standardized, basic call quality, you get the optimized video call based on your particular bandwidth.

Video calls are supported to fring contacts using fring on supported devices.

### ➤ To initiate a video call:

1. Open the fring contact list, choose a fring contact you wish to call and press the **Blue Video Call Button**.

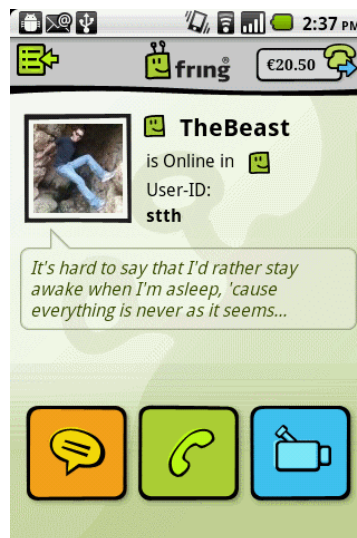


Figure 20 – Initiate a Video call

2. On your screen you can see the call screen. To switch camera, press the **switch button** on the left side. To end the call press the **Red End call** button.

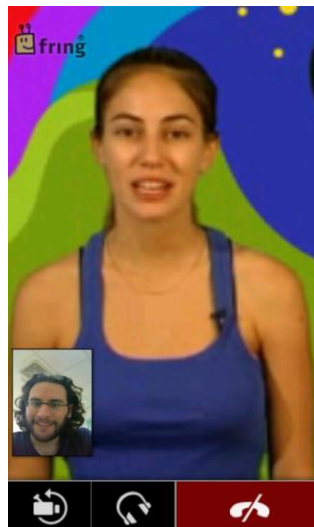


Figure 21 – Video Call screen

## Receiving a Video call

fring allows you to both make and receive Video calls using your internet connection.

### ➤ To receive a Video call:

A Video call screen appears with the nickname of the caller. Press the **Blue Video Call** button.

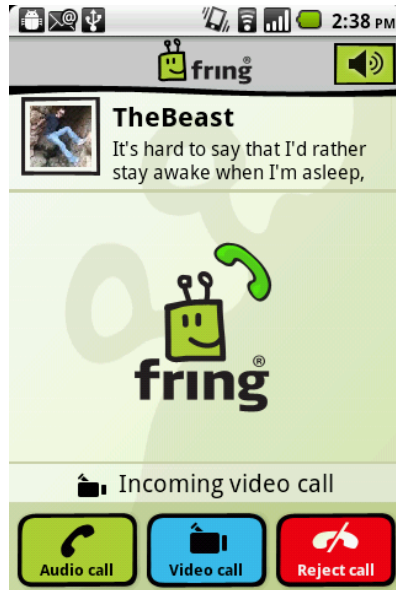


Figure 22 – Incoming Video Call

## Loudspeaker

fring allows you to use your device's speaker.

### ➤ To activate / deactivate the speaker:

While in the call screen, use the **Speaker** icon on the top right corner.



Figure 23 – Loudspeaker icon

## Chatting

fring lets you chat with your contacts using instant messaging. You can chat with one or more of your contacts simultaneously.

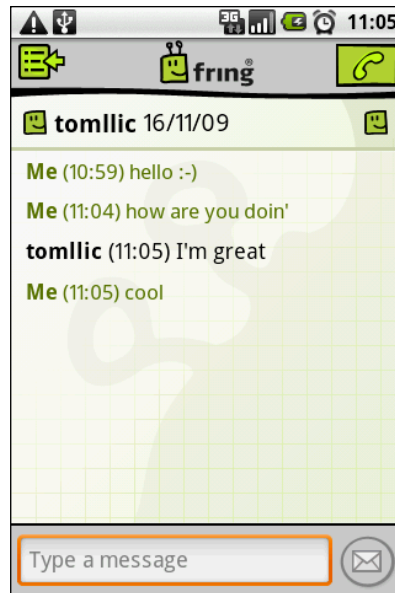


Figure 24 – Chat screen

## Chatting with a contact

### ➤ To initiate a chat:

1. From your Contact list, select the contact you want to chat with and press **Chat**.

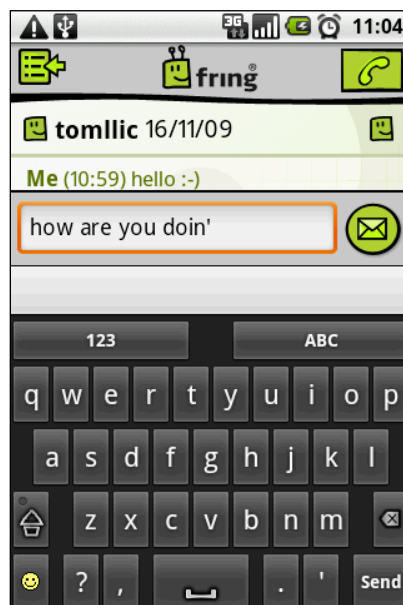


Figure 25 – Chat screen

2. In the text entry area, write your message and press '**Send**' or the **Envelope** icon.

## Navigating between chats

If you choose to have two or more chats simultaneously, each will have a separate tab.

### ➤ To Navigate between chat sessions:

1. From your Contact list, or any of your chat sessions choose the **'Menu'** button.
2. Select **'Switch'**.

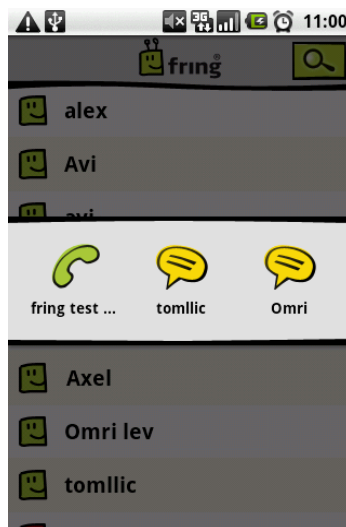


Figure 26– Switching

3. Select the chat session you would like to switch to.

## Ending a chat

### ➤ To end a chat:

Press the **'Menu'** button on the chat screen and press the **'Close'** icon.

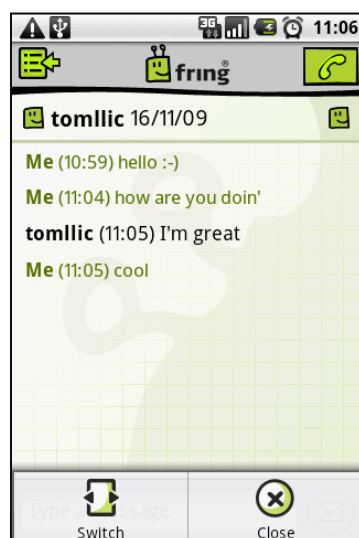
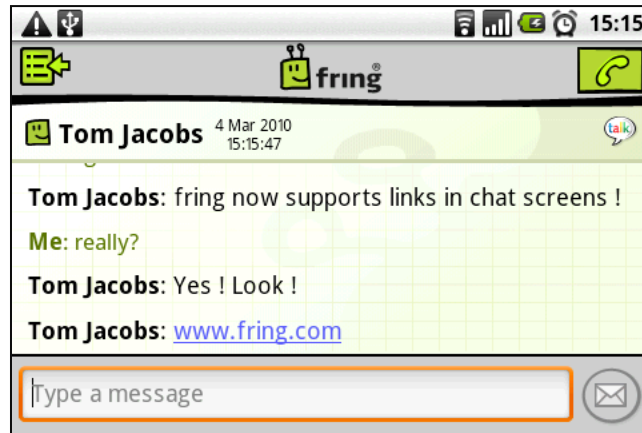


Figure 27 – Chat menu

## Landscape

➤ **To switch fring to Landscape mode:**

Tilt your device in a 90 degrees angle to the left.



**Figure 28 – Landscape mode**

## Profile

In fring you can edit and manage your profile.

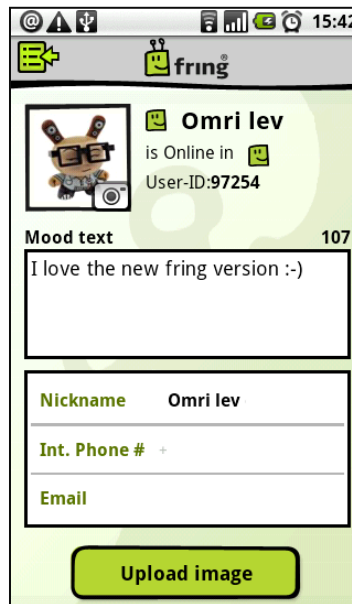


Figure 29 – My profile

➤ **To access your profile in fring:**

Press the '**Menu**' button and select '**My profile**'.

➤ **To edit your profile:**

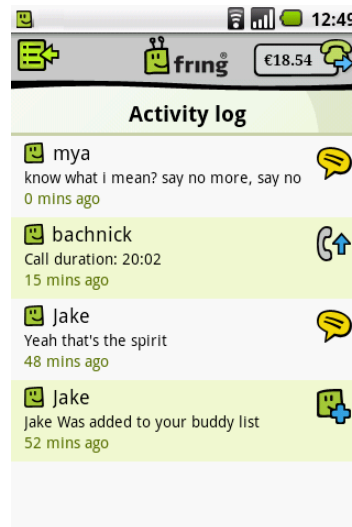
1. Choose the '**Camera**' icon to edit your profile picture.
2. Choose the '**Nickname**' / '**Mood Text**' / '**Int. Phone #**' / '**Email**' fields to edit them.

## Activity log

All your fring activities are listed in the activity log – calls, new friends, chats, video calls, history, and system messages.

➤ **To access your Activity log:**

Press the '**Menu**' button and select '**Activity log**'.



**Figure 30 – Activity log**

## Notifications

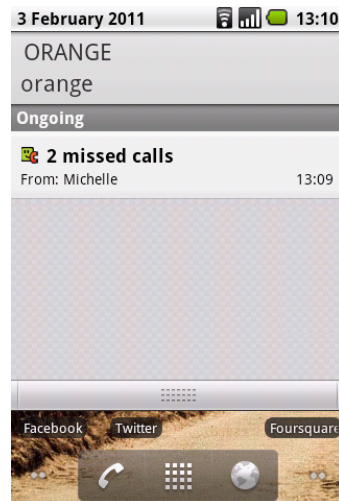
When fring is running in the background, you'll see notifications of calls, chats, and friend requests in the handset's home screen and in the notification bar.

➤ **To see the notification:**

1. Slide your finger from the notification bar downwards.
2. Click on the notification to enter fring.



**Figure 31 –Home screen notification**



**Figure 32 –Notification bar**



## Adding a new fring contact

You can search for a fring contact by his fring user ID or by browsing your phone book.

### ➤ To search for a fring contact in the fring network:

1. On the contact list press the '**Menu**' button.
2. Choose the **Add friends** option.
3. You can now choose whether you'd like to search by fring **user-ID** or through your internal **address book**.

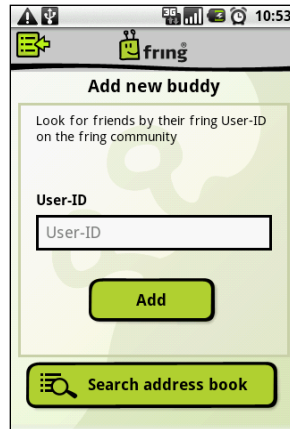


Figure 33 – Add new buddy

## Searching a contact in your contact list

You can search through your Contact list to find contacts quickly.

### ➤ To search your Buddy list:

1. Click the magnifying glass at the top left corner of your fring buddy list, start typing the name of your contact.

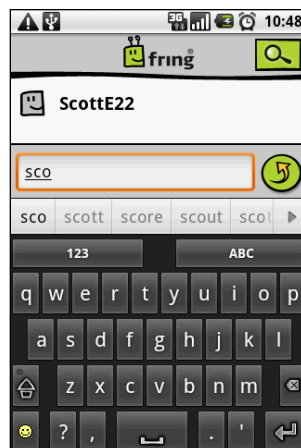


Figure 34 – Searching a contact

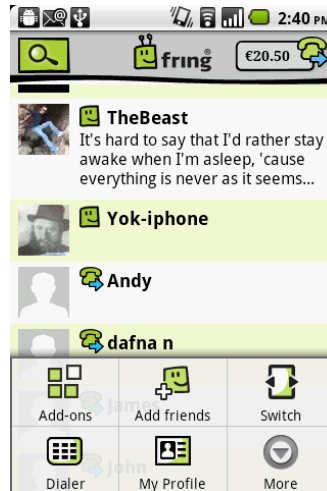
2. The list is filtered according to the characters you have typed.

## fring settings

There are several settings which can be altered in fring.

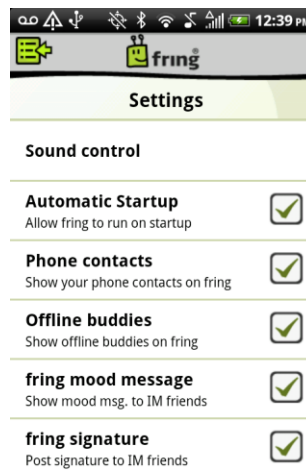
➤ **To access fring settings:**

1. On your contact list, press the '**Menu**' button:



**Figure 35 – The Menu**

2. From the list of options choose '**More**' -> '**Settings**':



Log Out

**Figure 36 – fring settings**

## Available settings

1. **Sound control** – Control various sound settings in fring, enabling/disabling the ring and vibration.
2. **Automatic Startup** – Choose if you'd like fring to run when you turn your device on or just when you want to select it from the handset's menu.
3. **Phone contacts** – Choose if you'd like fring to show your phone contacts in the fring buddy list (Enabling this option is recommended if you plan to make fringOut calls)
4. **Offline buddies** – Choose if you'd like fring to show your offline contacts in your buddy list.
5. **fring mood message** – Once you're logged in with your MSN/Google talk on fring your mood message will be changed so your friends will know that you're on fring. You can disable this feature here.
6. **fring signature** - fring adds periodic signature to your MSN/Google talk messages to let your friends know that you're using your mobile on fring and therefore typing slowly. If you disable this here the signature will not appear.
7. **Enable video calls** – This setting will enable/disable video calls. Please note that it is not recommended to enable video calls on weaker devices.
8. **Log Out** – This setting allows you to log out your current fring account and login as a different fring user.
9. **About** - Details about the fring version you are currently using.
10. **Exit** – Exit fring.

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## fringOut

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fringOut is a feature that allows users to call any phone number for almost-free. fring users can call landlines and mobile phones from 1c/minute.

Now, in addition to fring's free services of calling, video calling and chatting to other fringsters for free, fringOut lets users call friends not yet on fring at great rates.

### Sign in to fringOut

To Sign in to fringOut for the first time, select the fringOut icon at the top right handside of fring's contact list. Now select '**Buy credit**':



Figure 37 – accessing fringOut

You will now be redirected to the fring mobile **Self Care** system:

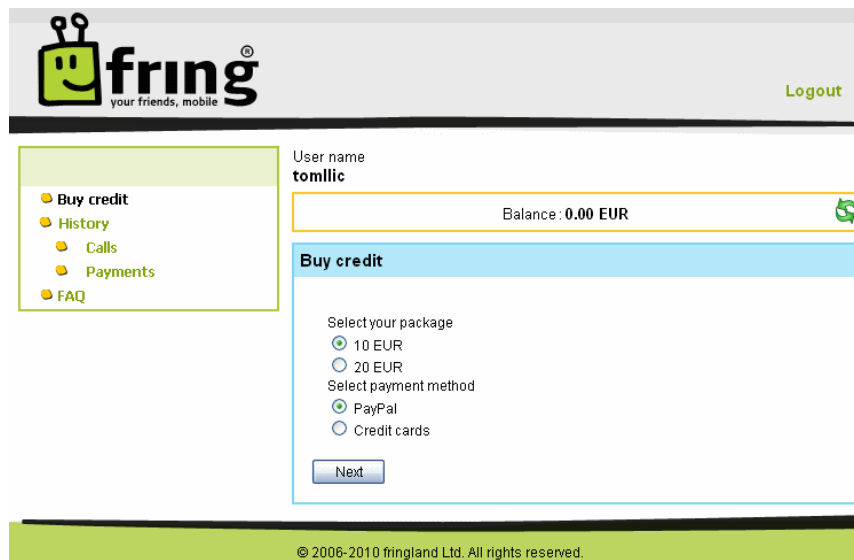


Figure 38 –Self Care

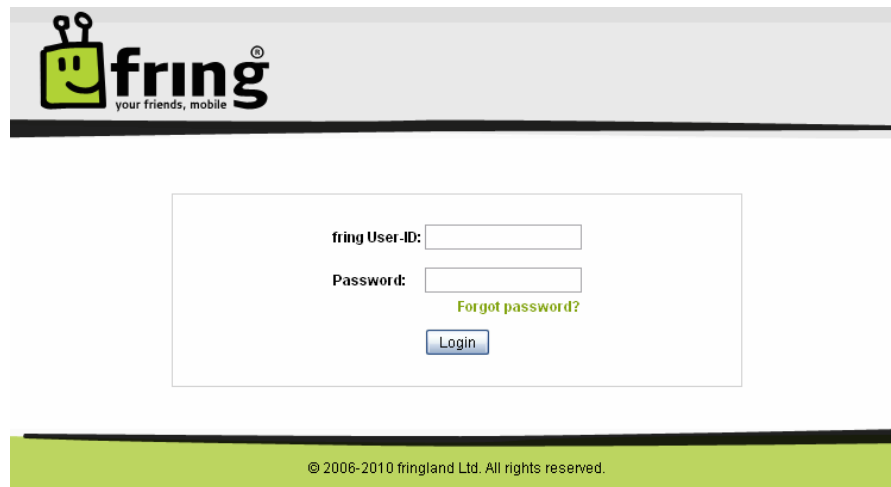
## Self Care system

The Self Care system allows you view your current fringOut balance, your call and payment history and to purchase more credit.

In fring you can access the Self Care system from your device or through our website on your computer. To access the Self Care System, browse to **fringOut.fring.com**

**Please note:** before you can you login to the Self Care system from your computer, you'll need to login at least once from your mobile phone.

To login to your fringOut use your fring user ID and password:

The image shows a screenshot of the fring website's Self Care login interface. At the top, there is a header with the fring logo, which consists of a green square with a white smiley face and the word "fring" in black, with the tagline "your friends, mobile" underneath. Below the header is a white rectangular box containing the login form. The form has two input fields: "fring User-ID:" and "Password:". Below the password field is a link that says "Forgot password?". At the bottom of the form is a blue "Login" button. Below the login form is a green footer bar with the text "© 2006-2010 fringland Ltd. All rights reserved."

**Figure 39 – Website Self Care login**

In order to use fringOut you'll need to purchase some fringOut credit. Purchasing fringOut credit can be done either via your mobile phone or through our website. The next part of the guide will explain how to purchase fringOut credit via fring on your mobile phone, but the process will be the same on the website.

## Purchase credit

Once you are logged in to your account you will be redirected to the **Buy credit** screen:

fring<sup>®</sup>  
your friends, mobile

Logout

Buy credit  
History  
Calls  
Payments  
FAQ

User name  
**tomlic**

Balance: **0.00 EUR**

**Buy credit**

Select your package  
☒ 10 EUR  
☐ 20 EUR

Select payment method  
☒ PayPal  
☐ Credit cards

Next

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**Figure 40 – Buy credit**

Select the amount of credit you'd like to buy, the payment method, and press **Next**:

fring<sup>®</sup>  
your friends, mobile

Logout

Buy credit  
History  
Calls  
Payments  
FAQ

User name  
**tomlic**

Balance: **15.18 EUR**

**Buy credit**

Payment info	
Payment method	PayPal
Amount	10 EUR

Back Check out

© 2006-2010 fringland Ltd. All rights reserved.

**Figure 41 – Purchase confirmation**

To confirm the payment press **Check out**. To Cancel press **Back**.

Proceed with the purchase process by filling in your details and press **Submit**:

Language: English

Item Name	Unit Price	Quantity	Sub Total
Item	10.00 EUR	1	10.00 EUR
		Total tax	0.00 % (0.00 EUR)
		<b>Grand Total</b>	<b>10.00 EUR</b>

Enter your details: (Required fields are marked with \*)

First Name \*

Last Name \*

E-mail \*

Phone \*

Address \*

City \*

Country \* Israel

State

Zip \*

**Figure 42 – Purchase confirmation**

**Please note:** CW2 is the 3 digit number at the back of your credit card.

When the purchase is complete you will get a confirmation screen:

Logout

- Buy credit
- History
- Calls
- Payments
- FAQ

User name  
tomllc

Balance: 10.00 EUR

**Buy credit**

Your transaction was finished successfully. Please refresh your balance to see its current value.

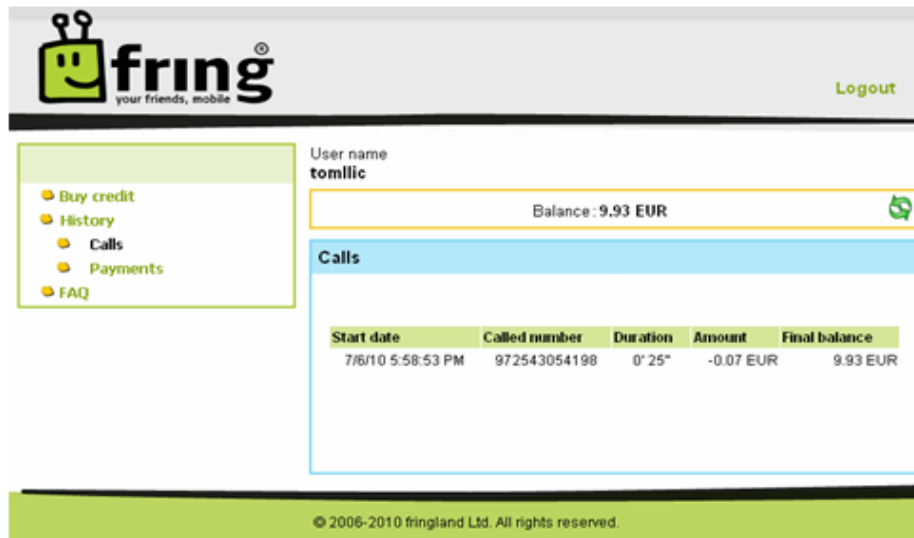
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**Figure 43 – Payment confirmation**

Your current balance will be updated at the middle part of the screen. You can also hit the refresh button at the right side of the screen.

## History

Use the **History** tab to see the history of your calls and payments:



The screenshot shows the fringOut user interface. At the top is the fring logo with the tagline "your friends, mobile" and a "Logout" link. A left sidebar contains a menu with "Buy credit", "History" (selected), "Calls", "Payments", and "FAQ". The main content area displays the user's name "tomllc" and a balance of "9.93 EUR". Below this is a section titled "Calls" containing a table with the following data:

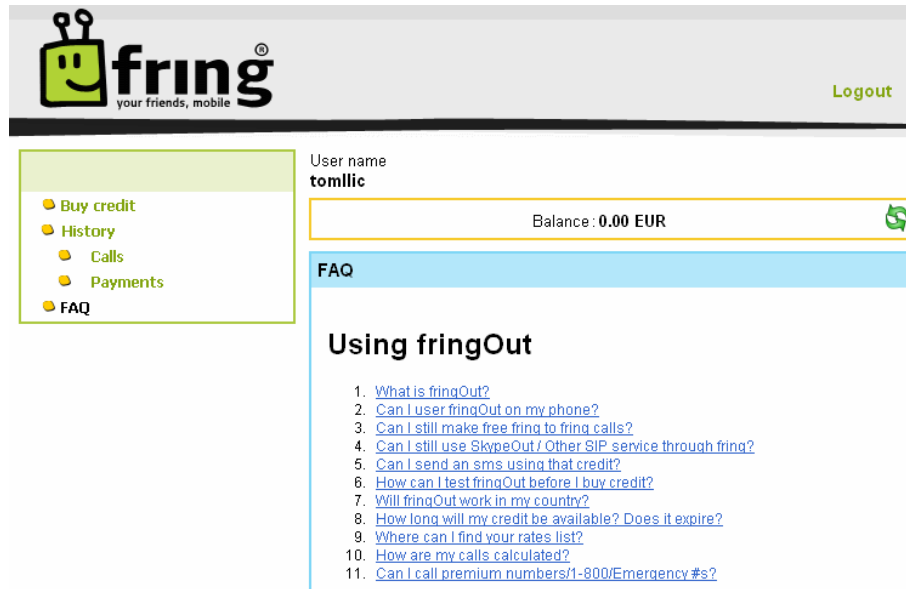
Start date	Called number	Duration	Amount	Final balance
7/6/10 5:58:53 PM	972543054198	0' 25"	-0.07 EUR	9.93 EUR

At the bottom of the page, a footer states "© 2006-2010 fringland Ltd. All rights reserved."

Figure 44 – History

## FAQ

You can access fringOut's FAQ by going to the FAQ tab. Expand each subject by pressing the links:



The screenshot shows the fringOut user interface with the "FAQ" tab selected. The left sidebar menu is the same as in Figure 44, with "FAQ" now selected. The main content area displays the user's name "tomllc" and a balance of "0.00 EUR". Below this is a section titled "FAQ" with the heading "Using fringOut". A list of 11 links is provided:

1. [What is fringOut?](#)
2. [Can I use fringOut on my phone?](#)
3. [Can I still make free fring to fring calls?](#)
4. [Can I still use SkypeOut / Other SIP service through fring?](#)
5. [Can I send an sms using that credit?](#)
6. [How can I test fringOut before I buy credit?](#)
7. [Will fringOut work in my country?](#)
8. [How long will my credit be available? Does it expire?](#)
9. [Where can I find your rates list?](#)
10. [How are my calls calculated?](#)
11. [Can I call premium numbers/1-800/Emergency #s?](#)

Figure 45 – FAQ

## Rates

We update our list of rates once a week. To see the current rates, please visit <http://www.fring.com/fringout/rates>



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# Frequently Asked Questions

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## Downloading & Installing fring

### How do I download fring to my device?

The Android version of fring can be downloaded on the Market or from our website at <http://www.fring.com/android>

### Is fring free?

Yes. fring's service is free. Your cost for using fring is the standard data tariff for air time it takes to download and use fring.

When using fring over 3G data networks, please be aware that you will be subject to the data usage costs that your service provider charges. If you are using an unlimited 3G data plan you can use fring as much as you like for free. Using **fring over WiFi** benefits you with superior voice quality - completely free of charge

As a guideline for calculating your data charges when using fring, assume that fring requires 1MB of data per 15 minutes of talk time.

## Registering to fring

### How do I register?

See the [Registering to fring](#) section in this guide.

### Can I use more than one user-id on my handset?

No, each handset is limited to a single user-id.

### Can I add more than one GTALK account to my fring account?

No, each fring account is limited to a single GTALK account.

### I bought a new handset; can I use the same user-id and password?

Yes. Download the application again and install it on your new handset. Enter the same fring nickname and password you used with the old handset.

Please note that it is not possible to use the same fring account on more than one handset at a time.

## General

### **Can I add contacts from other messaging services like Jabber?**

Not at this time. This option will be available in a future version.

### **How do I add new contacts to my fring list?**

See the **Adding a new fring contact** section in this guide.

### **Does fring have any effect on my handset's battery?**

Unfortunately, yes. fring uses wireless data on your mobile phone and therefore tends to consume extra battery power. The actual usage depends on the length of the call and special requirements imposed by your specific network.

### **I forgot my password/user ID.**

Please go to <http://www.fring.com/password>

**Thank you for becoming a fringster**

**We welcome your comments and suggestions and hope you enjoy fring!**

**You can follow us on twitter (@fring) for the latest tips and news.**