



Installation and User Guide

fring version 5.x.x.x

For iPhone / iPod touch

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Introduction

About fring

fring™ is a mobile internet service & community that enables you to interact with your friends on-the-go, including make free calls, group video calls, live chat with fring users, as well as other networks.

Once you've installed fring, fring's main screen displays your friends and their presence status (e.g. online, offline). This list shows the names of your fringster friends and contacts from other networks.



Figure 1 – Group video call in fring

From **My Friends** you can navigate between your friends, find their **presence** status and initiate a **communication session** with them. You may initiate a **voice call**, a **group video call** and have a **chat session**.

To sum it up, you'll not only make your iPhone **more useful**, you can also **save money**.

This guide will help you get started.

System Requirements

In order to use our version, you will need:

- Any iOS4 device (iTouch4, iPhone4, iPhone3Gs, or iPad), with iOS 4 or above installed on it.
- Internet connection (Not a WAP connection) on your iPhone.
- Download fring from this link: www.fring.com/iphone.

Notes:

1. To initiate a call to a landline (or non-fring user) using fring, make sure to purchase SIP or fringOut credits.
2. In order to make voice calls using the iPod touch you will need the iPod touch 3 or 4 and a headset or an Apple certified microphone.

Using fring

Registering to fring

Once the installation is complete, an **Installation Complete** message appears briefly. You are now ready to select your fring user ID, password, and full name.

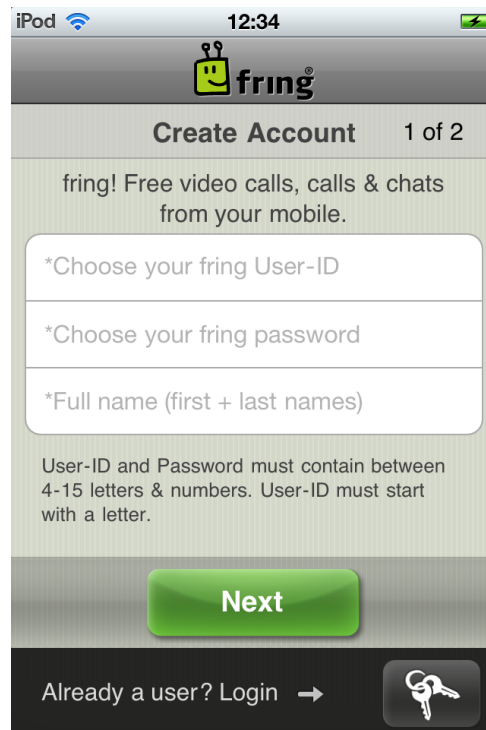
The image shows a screenshot of the fring application's registration screen on an iPod. The status bar at the top shows 'iPod', signal strength, time '12:34', and battery level. The app header features the fring logo (a green smiley face with antennae) and the text 'fring'. Below the header, it says 'Create Account' and '1 of 2'. The main text reads 'fring! Free video calls, calls & chats from your mobile.' There are three input fields: '*Choose your fring User-ID', '*Choose your fring password', and '*Full name (first + last names)'. Below these fields, a note states: 'User-ID and Password must contain between 4-15 letters & numbers. User-ID must start with a letter.' A large green 'Next' button is centered below the text. At the bottom, there is a dark bar with the text 'Already a user? Login' followed by a right-pointing arrow and a key icon.

Figure 2 - Registration Screen

If you have already registered with fring, choose '**Login**' and enter your existing credentials to log in (If you forgot your password you can use the password retrieval '**Click here**' link at the bottom of the page.

If this is your first use of fring, please choose your fring User ID, Password, and full name as it will appear in your friends' application.

To continue, select '**Next**'.

Note: Passwords must be at least 4 characters.

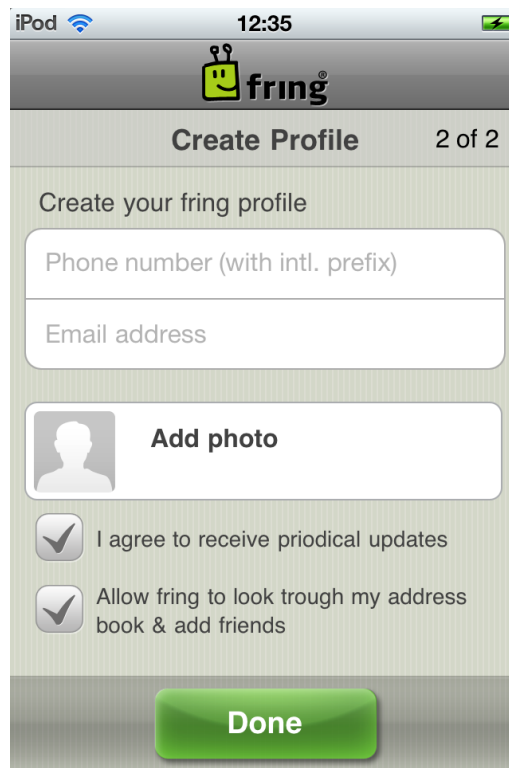


Figure 3 – Account Setup

In the Account Setup screen you can fill in your Email, your Phone number, and your picture. All these details can be changed or added to your profile later on.

The Email and phone number are required for password retrieval purposes. They will also help your friends to easily find you in fring.

Press '**Done**' to complete the registration and start using fring.

Calling in fring

In fring you have three call options:

- Calling your fring/Add-on's contacts from My Friends.
- Calling your phone contacts from the My Friends.
- Calling phone numbers by using the Dialer.

Voice calls

➤ To call a fring/Add-on contact:

1. Select **My Friends** in the bottom of the screen; choose a friend you wish to call and press the **Green Call Button**.

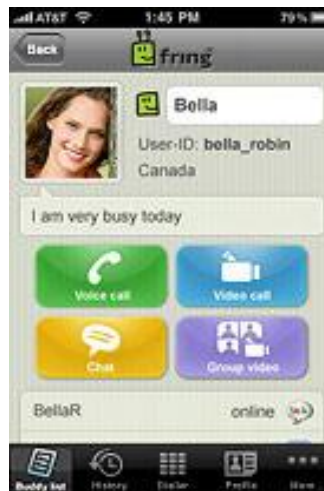


Figure 4 – Initiate call

2. On your screen you can see the call screen. To end the call press **End call**.



Figure 5 – Call screen

➤ **To call a phone contact:**

1. Open My Friends and choose a phone contact you wish to call.
2. The next screen will give you the call options (fringOut \ SIP). Choose the method you would like to use and make the call.

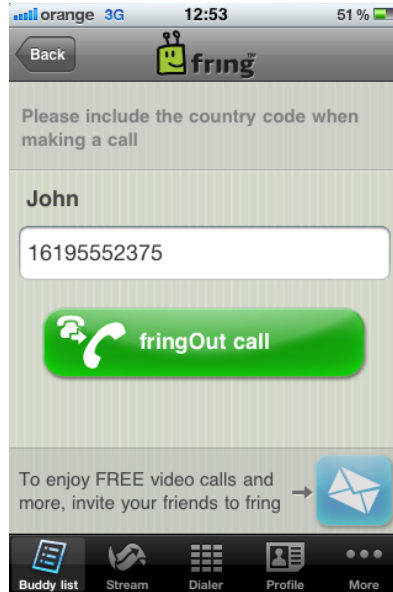


Figure 6 - Call Options Menu

3. On your screen you can see the call screen. To end the call press **End call**.

➤ **To call by using the dialer:**

1. Choose the dialer tab from the **Tab Bar**.

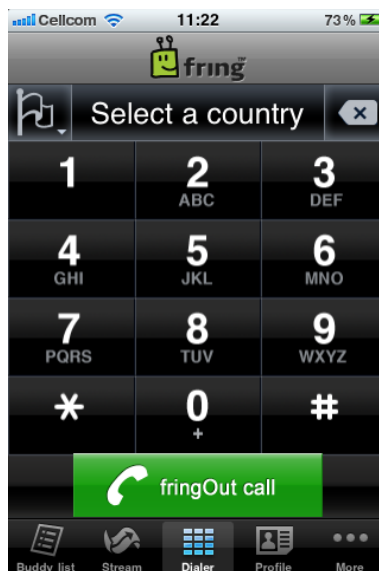


Figure 7 - Dialer

2. Click the **flag** icon and select the country you would like to call.



Figure 8 – Choosing country

3. Dial the number and choose the method you would like to use to make the call (SIP/fringOut).
4. On your screen you can see the call screen. To end the call press **End call**.

Note: To call phone numbers, you'll need a SIP service, or fringOut credits. You can learn more about fringOut later in this guide.

Video calls

fring's DVQ™ (dynamic video quality) technology adjusts to your mobile operator's bandwidth to give you the best video quality possible and ensure clear audio. That means that rather than getting a standardized, basic call quality, you get the optimized video call based on your particular bandwidth.

Video calls are supported to fring contacts using fring on supported devices.

- **To initiate a video call** open **My Friends**, choose a fring contact you wish to call and press the **Blue Video Call Button**.



Figure 9 – Initiate call



Figure 10 – Video Call screen

During a video call you'll have these options:



- Switch** (Press to switch between the front and rear camera)
- Headphones** (Transfers audio between earpieces to speaker)
- End call**

Group video calls

With fring you'll be able to video chat simultaneously with up to 3 fring contacts on supported devices.

- **To initiate a video call** open My Friends, choose the first fring contact you wish to call and press the **Purple Group Video Button**.

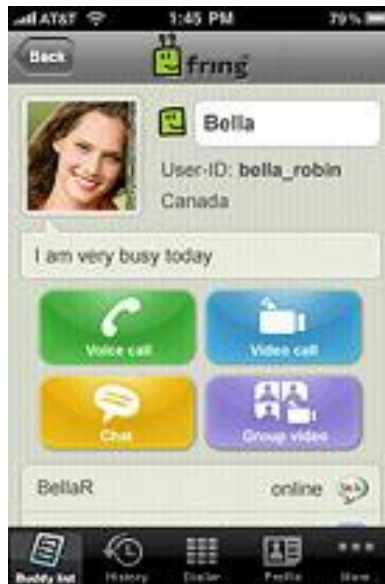


Figure 11 – Initiate call

Once the call has initiated, you'll see a split screen with your camera's output in the bottom left corner. Each buddy that answers the call will be added to the screen.

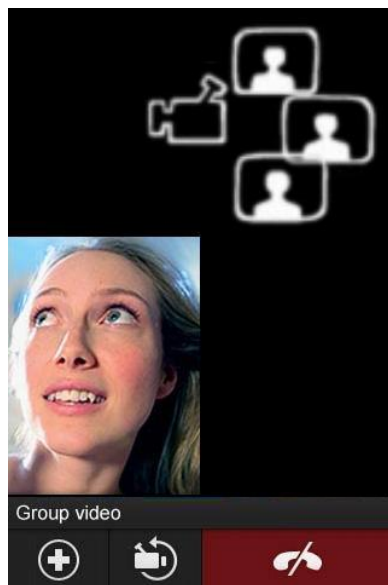


Figure 12 – Group video call initiated



Figure 13 – Split screen with 4 friends

- **To add a friend to the call** press the '+' button in the bottom of the screen call. You'll then be directed to **My Friends**, where you'll be able to choose the contact you want to add to the group.

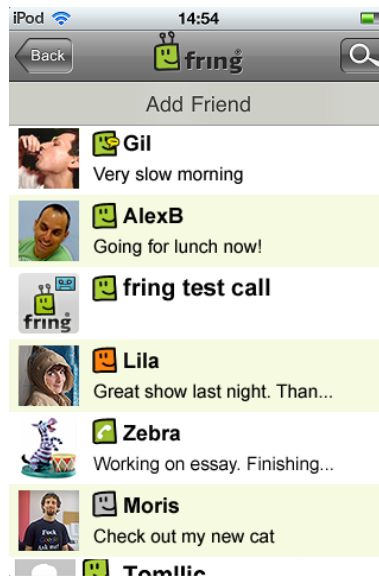


Figure 14 – Add buddies to the group video

Receiving calls in fring

fring allows you to both make and receive voice and video calls using your internet connection.

➤ To receive a fring call

A call screen appears with the nickname of the caller. Press **Accept**.



Figure 15 – Incoming Call



Figure 16 – Incoming Call



Figure 17 – Incoming Call

Chatting in fring

fring lets you chat with your contacts using instant messaging. You can chat with one or more of your contacts simultaneously.

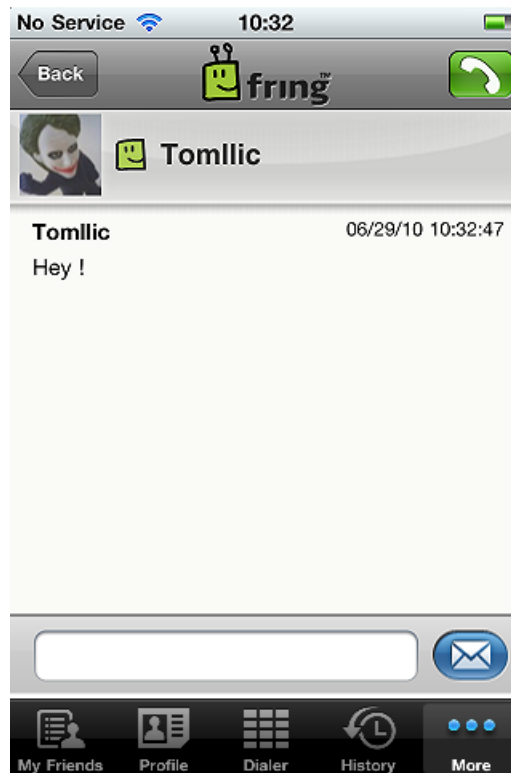


Figure 18 – Chat screen

➤ **To initiate a chat:**

1. From **My Friends**, select the contact you want to chat with and press the **Yellow Chat Button**.
2. In the text entry area, write your message and press the **Blue envelope** icon.

➤ **To navigating between chats**

If you choose to have two or more chats simultaneously, each will have a separate tab. Navigate between the chats by going to '**More**' and select '**GoTo**'.

➤ **To view offline chat messages**

Chat messages can be received even when you are offline. If you have received a message, it will appear on your '**GoTo**' tab when you open fring.

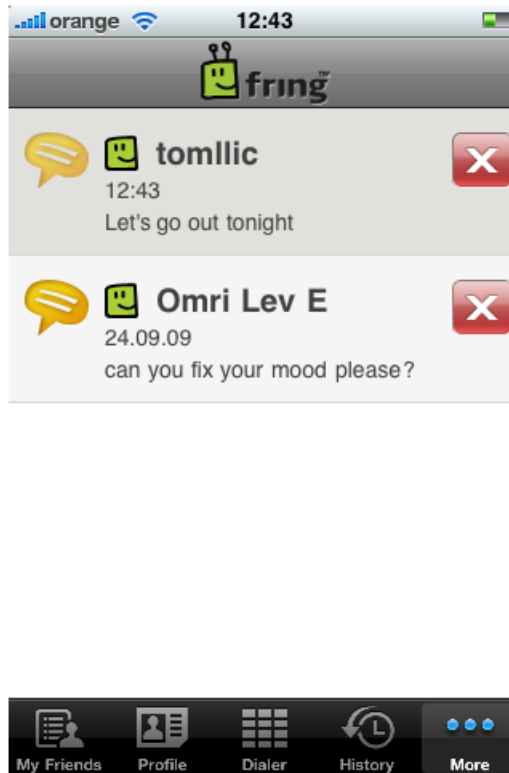


Figure 19 – GoTo tab

➤ **To end a chat:**

Press the **Back** button on the chat screen or go to the **GoTo** tab and press the **Delete icon**.

fringOut

In addition to fring's free services of calling, video calling and chatting to other fringsters for free, fringOut lets users call friends not yet on fring for almost-free. fring users can call landlines and mobile phones from 1c/minute.

Purchase fringOut credit

To purchase fringOut credit, select the '**fringOut**' icon at the top right hand side of fring's contact list. You can choose between a **Pay as you go** and a **Monthly Subscription**.

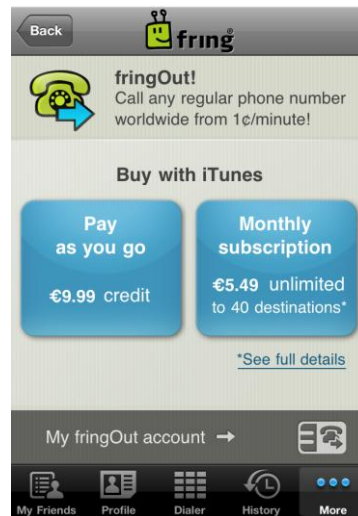


Figure 20 – accessing fringOut

- Once you press on one of the above options, a confirmation pop-up will appear where you approve you want to use your iTunes account and associated credit card to make the purchase. To proceed, select **Buy**.
- To learn more about fringOut and to view and manage your fringOut usage, press on **My fringOut account**, or go to <http://fringOut.fring.com>








Figure 21 – iTunes confirmation pop-up

Options and settings

Profiles and contact features

Statuses

The following statuses are displayed in My Friends:

	On a call
	Unread chat event
	Available / Online
	Busy
	N/A
	Offline

Adding a new fring contact

You can search for a fring contact by his fring user ID

➤ **To search for a fring contact in the fring network:**

1. From the Tabs bar choose **More**.
2. Choose the **Add new friend** option.

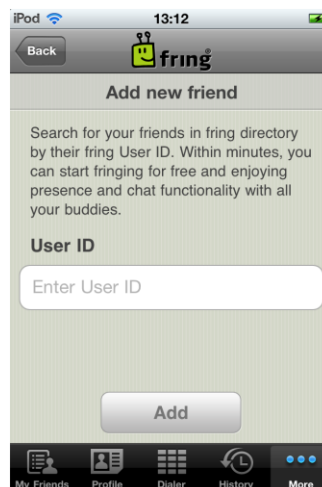


Figure 22 – Add new friend

Type in the **fring User ID** of the friend you'd like to add and select **Add**, or select a contact from your phone book.

Your profile

In fring you can edit and manage your profile.

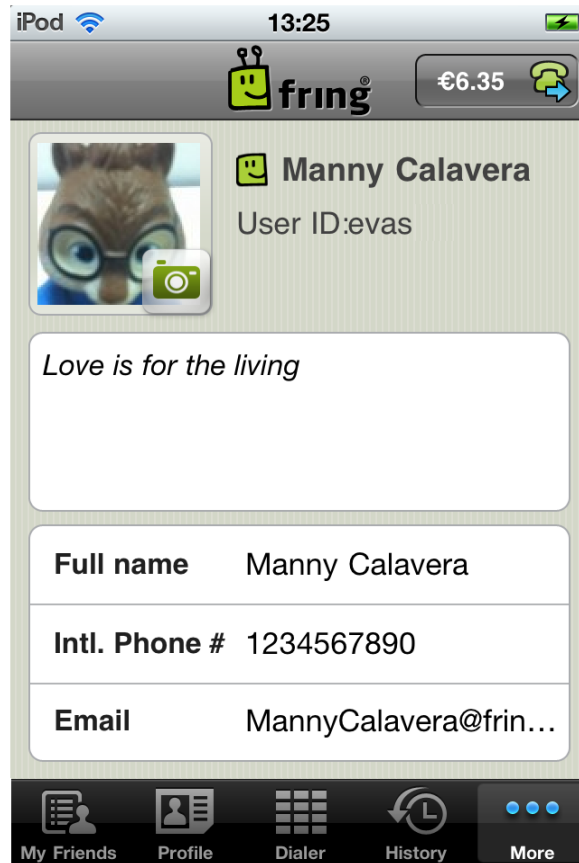


Figure 23 – Profile tab

➤ **To access your profile in fring:**

Select the '**Profile**' tab.

➤ **To edit your profile:**

1. Choose the '**Camera**' icon to edit your profile picture.
2. Change your '**Mood text**'.
3. Choose your '**Full name**' as it will appear in your friend's fring.
4. Choose your **International Phone Number** and **Email**.

The Email and phone number are required for password retrieval purposes. They will also help your friends to easily find you in fring.

Contacts' profiles

You can also view and manage your friends' profiles.

You can see their details, their online/offline status and their current mood message.

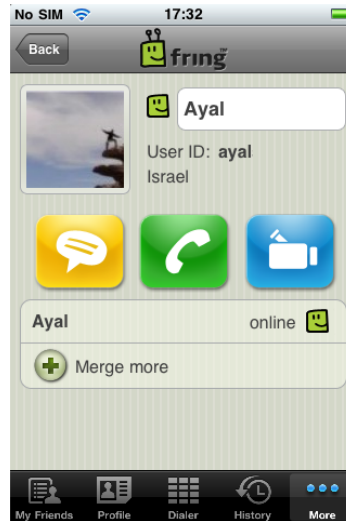


Figure 24 – User's profile

To access a friend's profile select a friend from **My Friends**.

To rename the nickname of your friend, tap the **nickname** field.

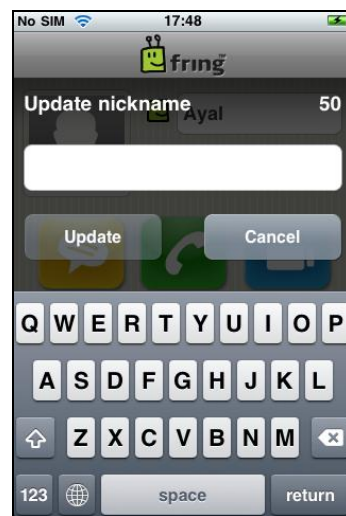


Figure 25 – Renaming friend

History

The history menu keeps a record of every incoming or outgoing voice event in fring. You can access it by selecting the '**History**' tab.

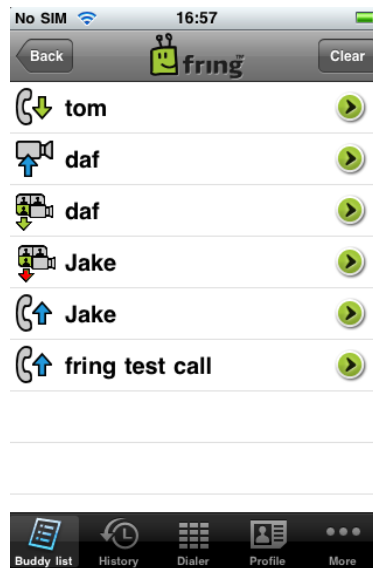





Figure 26 - History

The icons on the left side represent the following events:

-  **Outgoing call** (blue up arrow)
-  **Missed call** (red down arrow)
-  **Incoming call** (green down arrow)

Note: If you have chosen to display your phone contacts in fring, voice events from your phone also appear in the history menu.

To view the details of each event, press the green icon on the right.

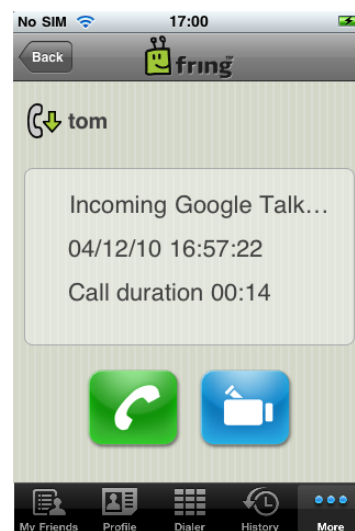


Figure 27 - Event Details

To clear the entire list of history records press **Clear** and select **Clear History**.

Searching My Friends

You can browse **My Friends** to find friends quickly.

➤ **To find a contact:**

1. Choose the **Magnifying glass** icon on the top right corner of My Friends screen.
2. Start typing the name of your friend.

The list is filtered according to the characters you have typed.

Logging out of your fring account

In fring you can log out of your account.

➤ **To log out of your fring account:**

1. From the Tabs bar choose **More**.
2. Choose the **Log out** option.
3. Read the message and select **Log out**.

You have logged out of your fring account. To login as a **new** or as an **existing** fring user, please follow the instructions described in the "Login procedure" part of this guide.

Subscribing to your Add-ons

Setting up Add-ons in fring enables you to connect with users from different networks (e.g., MSN Messenger, Gtalk, ICQ, SIP etc).

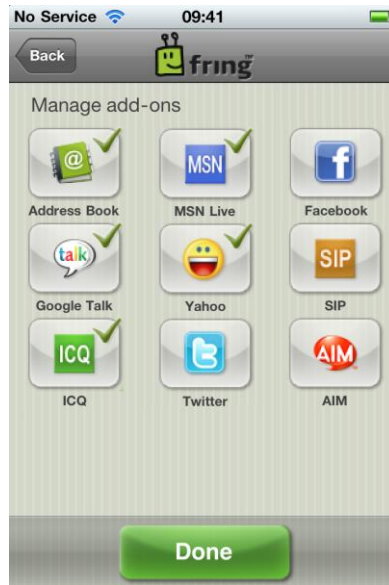


Figure 28 –Add-ons menu

➤ To login to an Add-on:

1. Click on '**More**', select '**Add-ons**' and choose the service from the list, The following screen appears:

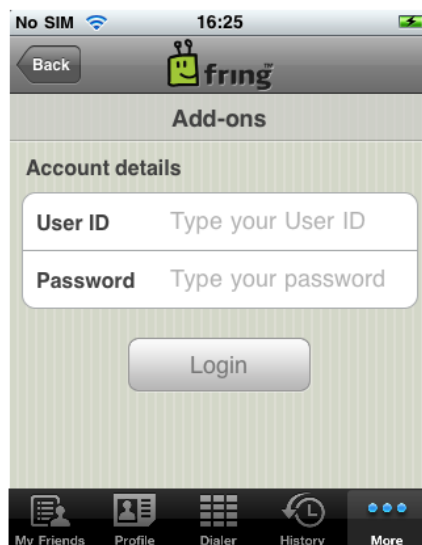


Figure 29 – Subscribe to an Add-on

The Add-on selection screen appears and you can see a green "V" sign which states the subscription was successful.

➤ **To login to a SIP service:**

1. Click on '**More**', select '**Add-ons**' and choose '**SIP**' from the list, The following screen appears:



Figure 30 – Select SIP Service

2. Choose your SIP provider from the list. If your SIP provider is not listed, choose **Other**.

Multitasking with fring

Using the iPhone's iOS4 multitasking capability, fring can work in the background while you do other stuff with your device.

When you would like to hide fring, press the **Home button** once.
To bring fring to the front, press the **Home button** twice, and select the fring icon:



Figure 31 – More tab

While fring is hidden, when a contact will send you a chat message or try to call you, you'll receive these notifications:

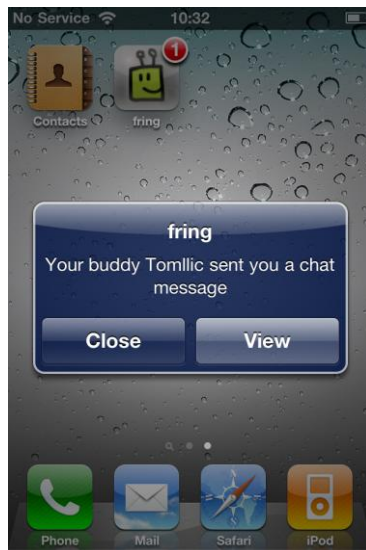


Figure 32 – Missed chat notification



Figure 33 – Missed call notification

If you choose **View/Answer**, fring will launch and you'll see the incoming chat message or will be able to answer the call (either audio or video call).

Exiting fring

If you don't want to stay online and want to exit fring, press the **Home button** twice, tap and hold the fring icon for a couple of seconds and select the Exit button. When you'll exit fring, you will not appear to your contacts as Online. The next time you'll run fring, you will once again be available and appear Online to your contacts.

Address Book Options

The address book settings allow you to control the look of your phone's address book appearance and utilization within fring's contact list.

To control the appearance of your phone contacts in the list,
Go to **More > Add-ons > Address Book**.

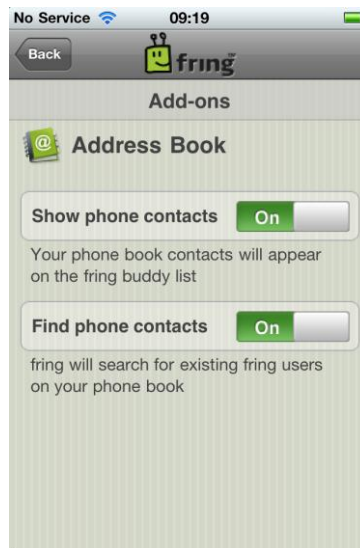


Figure 34 – Address Book Options

If **Show phone contacts** is set to Off, your phone contacts are currently hidden. To show them, choose **On**.

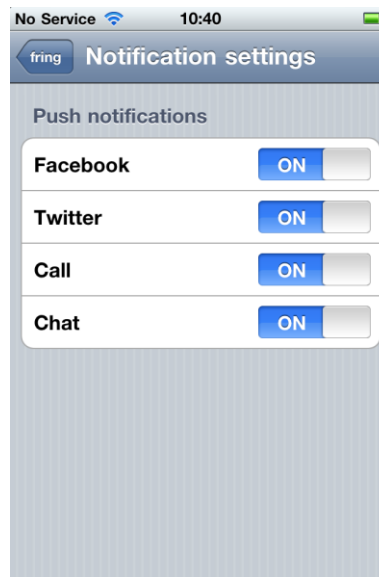
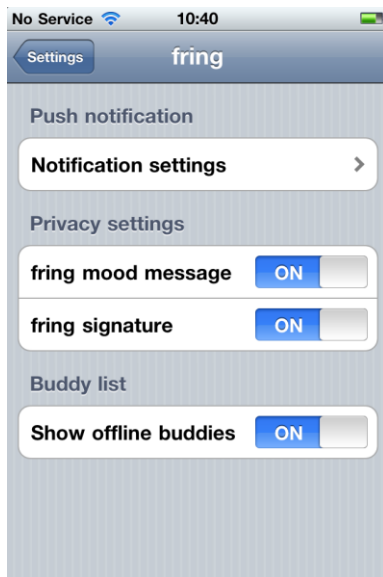
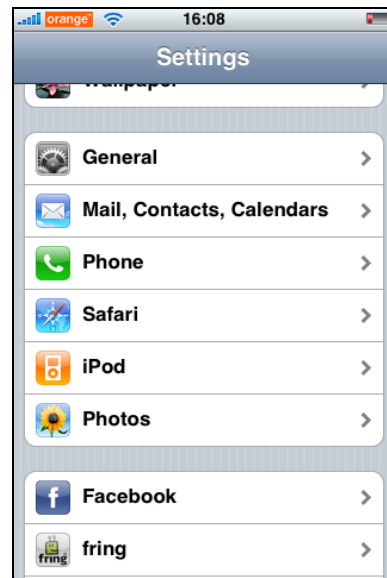
If **Find phone** contacts option is enabled, fring will notify you when your phone contacts become fring users. Disabling this option will prevent fring from notifying you about contacts that become fringsters.

fring's settings

There are several settings which can be altered in fring.

➤ **To access fring settings:**

1. On your Spring Board, select **Settings**.
2. From the list of applications choose **fring**.



Figures 35-38 – fring settings

Available settings

2. **fring mood message** – Once you're logged in with your MSN/Google talk on fring your mood message will be changed so your friends will know that you're on fring. You can disable this feature here.

3. **fring signature** – fring adds periodic signature to your MSN/Google talk messages to let your friends know that you're using your mobile on fring and therefore typing slowly. If you disable this here the signature will not appear.

Hiding or showing offline contacts

You can choose if you'd like your offline contacts to appear on you're My Friends.

➤ To select whether offline contacts are displayed or not:

1. If **Show offline buddies** is set to Off, your offline buddies are currently hidden. To show them, choose **On**.

Thank you for becoming a fringster

We welcome your [comments and suggestions](#) and hope you enjoy fring!